The Caledonia Housing Group
Annual Assurance Statement 2026

In the preparation of this statement of assurance, the governing bodies of the Caledonia Housing Group (the Group) have assessed our compliance with the regulatory requirements and standards set out in section three of the Scottish Housing Regulator's (the SHR) Regulatory Framework.

Members of Caledonia Housing Association's Management Board and Cordale Housing Association's Management Committee have scrutinised our regulatory compliance assessment which consists of an assurance checklist (which provides appropriate commentary), an evidence bank, and four in-depth thematic reviews of key areas deemed significant to the Group's operations. The thematic reviews undertaken were:

- Customer Engagement
- Cyber Security
- Data on Homes
- Tenant and Resident Safety

The Management Board of Caledonia Housing Association, and the Management Committee of Cordale Housing Association confirm our compliance with the:

- Regulatory Requirements and the Standards of Governance and Financial Management, as set out in section three of the Regulatory Framework.
- Relevant standards and outcomes of the Scottish Social Housing Charter.
- Statutory obligations relating to tenant and resident safety, housing and homelessness, and equalities and human rights.

Data on homes

In response to the Scottish Housing Regulator's 2026 assurance requirements, the Group carried out a detailed thematic review of the data held on our homes. This review focused on the completeness, accuracy and quality of information relating to the construction, components and condition of our properties. The findings provided assurance that the Group maintains robust and up-to-date records, supported by appropriate management controls, and can rely on this information to support investment decisions, asset management and compliance with its landlord obligations. The review concluded that the Group is fully compliant with the Regulator's expectations in relation to data on homes.

Tenant and resident safety

The governing bodies recognise the importance of ensuring the safety of tenants and residents. Overall oversight is provided by the Caledonia Management Board and the Cordale Committee, supported by the Audit and Risk Management Committee, the Health, Safety and Wellbeing Committee, and a programme of independent internal audit reviews.

This year's regulatory reporting activities identified minor opportunities to strengthen processes and monitoring arrangements for electrical and fire safety inspections. These

enhancements increase oversight across all properties and improve the Group's ability to monitor and manage cases where access for inspections can be more difficult to obtain. The findings were not considered materially significant, and appropriate improvement actions have been implemented. Based on the detailed information received, the governing bodies are satisfied that the Group continues to meet its statutory and regulatory obligations in relation to gas, electrical, water, fire, asbestos and lift safety, as well as the management of damp and mould.

Continuous Improvement and Tenant Feedback

The Caledonia Housing Group has adopted an approach to compliance based on continuous improvement. We monitor and evaluate performance throughout the year and seek feedback from tenants on matters relevant to tenant safety, service delivery and overall assurance. This feedback provides valuable insight into the issues and priorities that matter most to our tenants and helps inform the governing bodies' direction and decision-making. As part of the 2026 Annual Assurance process, tenant feedback was sought and considered as part of the assurance framework. During 2026, we reviewed our assurance framework, with a focus on improving access to assurance information and supporting evidence. These improvements support effective scrutiny and informed self-assessment. We have agreed an improvement plan for 2026/27 which we will monitor on a quarterly basis at our respective Management Board and Management Committee meetings.

Compliance Status

We have not identified any areas of non-compliance as part of our regulatory compliance assessment.

As a Management Board and Management Committee, we recognise that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to do so.

This statement is provided for, and on behalf of, the Caledonia Housing Group. A Short Life Working Group considered the contents of this statement and recommended its approval, which was granted by the Caledonia Management Board at their meeting on 17 September 2026, and confirmed by the Cordale Management Committee at their meeting on 22 September 2026.

I have been authorised by the respective governing bodies to sign this Annual Assurance Statement on behalf of the Group.

Signed: ..... Date: .....

Chair of Caledonia Housing Association