Compliments update - July to September 2026

We love hearing from our customers and truly appreciate them taking the time to share when they're happy with the services we provide. Here are some of the compliments we received from our customers between July and September 2026.

"Pass on my thanks to the whole team for making this as easy and worry-free as possible - it's really made all the difference!"

"Job done. Turned up on time. Clean, tidy work. Polite and respectful. An employee to be proud of."

"You're an amazing housing officer and I'm really grateful for the support you have given me."

"I am truly happy for your understanding with regards to my Mum's property. Excellent service from you and Hillcrest."

"I want to thank the staff at Hillcrest for being so friendly and professional. I've always been happy with any interaction I've had."

"Very happy with the repair! The whole job went perfectly - high-quality work, done efficiently. The guy who came to my house was lovely, really friendly, and helpful. He was polite, tidy, and made sure everything was working before he left. Great service - thank you!

"Brilliant service, so quick and easy... I could not fault your service... always very polite well-mannered and respectful."

"Really smooth process. It was really simple to go into the app to cancel and reschedule. Very happy with the repair."

"All went well. It was attended to and completed within the time slot offered. Totally satisfactory thank you"

"I would like to thank your team so much for all the work that was done in my house. A big thank you to all."

Hillcrest