

TENANT AND RESIDENT GROUP HIGHLIGHTS

July - September 2025



What's included?

This round-up includes key issues raised at tenant and resident group meetings between July and September 2025.

The majority of issues continue to be around areas for which Glasgow City Council (GCC) has responsibility, such as waste management and parking. A new neighbourhood regeneration team for the Gorbals has just been recruited by GCC to help increase resources and they are optimistic this will help to improve service standards.

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Events

Gorbals Groups Collective

Representatives from several of our groups got together in August to discuss common issues across the Gorbals. The hot topics were parking and bins. As these issues are Glasgow City Council related, we agreed to invite local Councillors and community police to the next meeting, which will be in late November. This Group Collective has space for 3 representatives from each local group, so please put yourself forward if you would like to be involved.



Come along to a group

Anyone is welcome to come along to one of our open tenant and resident meetings to give feedback, share information or just enjoy a sociable chat. Current open meetings are: Riverside, Oatlands, Hutchesontown, Laurieston Estate Action Group and Online Meeting. You can attend whichever meeting you feel most comfortable at. Other meetings are for our Ukrainian Tenants and Living Well tenants only. Get in touch to find out more!

Development

Skate Park Proposal/Plans at M74

Local residents were keen to have an update on the skatepark proposal for the land near Devon Street. Ray from Glasgow Urban Sports attended the August meeting to give an update. There was also interest from tenants in any plans for future building work in same area by Glasgow City Council. Information was provided.

NGHA Operations

Playparks

Work being done with the community, NGHA and Glasgow City Council to make sure these are maintained. This includes the park and the multi use games area at Riverside and the playpark at Lipton Gardens. Thanks to feedback from our local groups for keeping this on the agenda.

Works Schedule

Issues raised across the groups included more information on the maintenance programme including schedule for new kitchens. We are currently carrying out a stock condition survey to prepare for this. Update provided on the way we carry out our estates work with one team completing all pieces of work in an area before moving on.

New Gorbals Scrutiny Group

Close Cleaning

Due to the number of issues arising with close cleaning, the New Gorbals Scrutiny Group chose close cleaning as their first piece of scrutiny work. They are working with the Tenants Information Service (TIS) who are providing independent support for this work. Scrutiny involves a detailed look at processes, to make sure practice matches policy from a tenant perspective, working in partnership with tenants and staff. This piece of work has involved tenant-led close inspections. We expect recommendations in late Autumn.

Tenants Panel

Rent Proposal and Performance Report

The Panel continues to meet monthly. In the last quarter they discussed and made recommendations on the content and layout of the annual Performance Report and on the process, content and layout of the annual rent proposals. If you are interested in joining the Scrutiny Group or the Tenants Panel please get in touch for more information about the role.

General Issues

Getting Online

In September a second "Getting Started" computer class began in Gorbals Library on Wednesdays from 10am-12pm for G5 residents. These are free 12 week classes organised by NGHHA in partnership with Glasgow Life. Beginners welcome.

Know Your Councillors

Because so many issues raised are Glasgow City council related we continue to provide contact details for elected representatives and to encourage residents to attend surgeries or their local Community Council, in Oatlands, Hutchesontown and the Laurieston Community Council which has now been re-established.

Anti-racism

We continue to promote our guidelines for respectful meetings, including language used and zero tolerance for any racist comments. We are working with Community Police to raise awareness of what constitutes a Hate Crime and how to report these and also with Amina, Women's Muslim Resource Centre, to provide resources for all our groups to ensure they remain welcoming and inclusive to everyone.

Citizens Theatre Re-opening

The Citizens Theatre re-opened with a community parade on 23rd August. You can apply for a G5 Gorbals Pass online via their website or by phoning their Box Office on 0141 429 0022.

Number 65 Bus Service

Well done to the Hutchesontown Community Council and all the local people who campaigned to keep the number 65 bus service. Although this will be a reduced timetable, it is seen as a vital service to residents.

Community Transport

We provided handouts of the MyBus service information which some tenants use to get to supermarkets or attend appointments. The M91 is the Glasgow South West bus and you can book between 8.45am-3pm on 0345 125 9771.

Get in touch

Contact Susan on 0141 429 3900 or email susan@newgorbalsha.org.uk for more info on anything in this newsletter.