

Oatlands Tenants and Residents Meeting

Thursday 23rd October 2025, Oatlands Community Hub

5 tenants in attendance

Also present: Susan Burn, Tenant Participation Officer, Tricia Reed, Maintenance Officer, Lee Craigon, Housing Officer, Melissa Gillen, Participatory Budgeting Officer and Imran Masood and Lisa Thomson, Glasgow City Council, (GCC), Neighbourhood Regeneration and Sustainability

1. Welcome, introductions, housekeeping and guidelines

1.1 Susan welcomed everyone to the meeting and introductions were made. Susan reminded the group of the New Gorbals Housing Association (NGHA) guidelines for all tenant and resident meetings.

2. Update from Gorbals Ideas Fund

2.1 Melissa gave an update on the forthcoming road shows for the Gorbals Ideas Fund and on some of the currently funded projects, including SEAL's stress workshops. Melissa also talked about Richmond Park and the Oatlands Steering Group.

2.2 Tenant asked about lighting for the bridge at Richmond Park. Melissa suggested this would be best put to the steering group. People were not sure of all these strategic groups in the Oatlands. They would like to know more information about Oatlands Community Council, Oatlands Steering Group and Friends of Richmond Park. Melissa shared that the date of the next Oatlands Community Council is Monday 10th November at 7pm in Oatlands Hub. All welcome.

2.3 Melissa showed the group the GIF newsletters. She will send the link to digital copies. We thanked Melissa for the information and she left the meeting.

3. Actions from last meeting

Issue	Action
Glasgow City Council walkround action list update	Still looking for an update
Funding application for Lipton Gardens playpark	An NGHA meeting has been set up to discuss best way forward for this
Bin at Ballater Street	Lisa (GCC) took a note
Stock condition survey for 3 properties	Requests passed to Paul at NGHA
Lighting/grey borders at 470 Caledonia Road	Tricia has requested increased lighting
Bench	Group decided they would like this placed between the 2 gates – Susan will feedback
Industrial whirligig	Tenant said this would not be suitable. Tricia will bring a tradesperson to the space to look at what we can do and invite tenant to be there.

4. Update from Glasgow City Council

4.1 Imran reported that he was moving from covering the Gorbals to the Linn Ward. He introduced Lisa Thomson who will be his replacement for the Gorbals.

4.2 Hedges have been cut.

4.3 Flooding – GCC have cleaned the gullies but the issue is with pipes which is a Scottish Water issue, not a roads issue.

4.4 GCC have put up signage for dog fouling.

4.5 Wall with missing bricks belongs to NGHA.

4.6 Lighting at Elmfoot Grove. Tenant passed lamppost number to Lisa to report.

4.7 Imran said the new GCC neighbourhood improvement team had started. They are currently working in Hutchesontown and NGHA have identified a further 5 streets in Riverside. Lee will make sure Oatlands streets are also prioritised.

4.8 Question on the ownership of a piece of land, which used to be owned by the Archdiocese, but which does not seem to be maintained any longer. Lisa agreed to check ownership.

4.9 Lisa will see about getting leaves removed from outside 470 Caledonia Road.

5. Other business

5.1 Tenant asked for booking details for the Hub which Susan can pass on.

5.2 Request for bike stores at Braehead Street and Caledonia Road. Tricia can note request. Michael F is looking into funding for bike stores.

5.3 Tenant was delighted to report that they finally had a blue bin from GCC.

5.4 Issue over cardboard left lying out. Tricia explained that NGHA can no longer take this as not allowed to take it to the dump. Cardboard should be disposed of in the recycling bins.

5.5 Request for 2 x litter pickers which Susan can provide.

5.6 There was tenant feedback that NGHA were doing a fantastic job. Additional praise for the work done on the demolition and removing the rubble. Susan will pass this on.

6. Community update

6.1 Susan said there was community events information on the table. Halloween family event is on Thursday 30th October, 6pm-8pm in St Francis Centre, Light Up the Gorbals will be Friday 5th December from 4.30pm in the Piazza and there will be a Tenant Conference in March 2026.

6.2 Susan explained NGHA were working on Customer Service Standards and would welcome any feedback or suggestions on the draft version. She handed out copies.

6.3 Suggestion that we alternate meetings between day and evening to accommodate more people. We will look at this for 2026.

7. End of meeting

Susan thanked everyone for coming. The next meeting will be on Thursday 11th December at 1pm in the Hub.

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Bench	Group decided they would like this placed between the 2 gates – Susan will feedback
Drying poles	Tricia will arrange meeting with workman and tenant to look at solution
Steering group details and meeting dates to be shared	Melissa and Susan
GIF newsletter link to be shared	Melissa and Susan
Check land ownership	Lisa (GCC)
Bike stores at Braehead Street and Caledonia Road	Tricia will put areas on list
Provide 2 x litter pickers	Susan
Alternate meetings next year	Susan