

**Riverside Tenants and Residents Meeting, Friday 24th October 2025,
1pm – 2.30pm, 39 Waddell Court**

7 tenants in attendance

Also attending: Susan Burn, Tenant Participation Officer, Julie Macfarlan, Housing Officer, Colette Amato, Housing Officer, Sean Ewart, Community Engagement Worker, Imran Masood, Glasgow City Council,(GCC), Lisa Thomson, (GCC), PC Cuzen and Scott (Tef)

1. Welcome

1.1 Susan welcomed everyone and thanked people for coming. She reminded everyone of the guidelines for the meeting, including asking that only one person speaks at a time and using respectful language. Everyone then introduced themselves and we welcomed Lisa to her first meeting. Lisa is replacing Imran as the GCC Neighbourhood Coordinator (Southside Central).

2. Update from Glasgow City Council (GCC)

2.1 Imran said that repairs to play area had been reported. Waiting for basket swing to come into stock to then be replaced. The fence has been reported. Julie asked if something could be put in place temporarily for that. Lisa will follow up on this.

2.2 Imran added that the new neighbourhood team had been out in Commercial Street and Waddell Street. Tenant asked what happened to scheduled resurfacing for Commercial Road which had been promised in July. Tenant asked if Cavendish Place could also be looked at. Lisa took at note.

2.2 Update on playpark and funding. Susan gave an update from Michael Fullerton.

- The upgrading of MUGA and Playpark with lighting etc was put forward for Neighbourhood Infrastructure Fund at Southside Central Area Partnership back in April.
- Michael attended the last meeting in September. It was confirmed that GCC do not own the land therefore this proposal does not meet the funding criteria. GCC still maintain the area but does not own it.
- There had been estimated upgrade costs prepared by the Council but this will now no longer be taken forward due to the ownership of the land. It was also confirmed at the last Area Partnership meeting that all of the Neighbourhood Infrastructure fund had now been allocated for Southside Central so this is not currently an option for any other projects that meet the criteria.
- Earlier in the year Imran via other GCC departments had offered to contribute half the costs of new lighting for playpark with NGHHA. We have asked if this is still on offer and await a response.

Susan asked Imran if there were a response on this offer. Imran said he had put this forward to the relevant department and would chase up for a response.

2.3 Tenant asked about more playparks for the area. There was support from another tenant to help with a petition, as they felt there were not enough resources for young people in the area. Sean mentioned the youth services currently available at Gorbals Youth Café and The Barn, but it was acknowledged these were for children age 8+. The holiday programmes cater for 5-8 year olds.

2.4 Parking update – at the last meeting Susan had reminded the group of the advice from Police and GCC on parking and suggested that it is not useful to have the same discussion every time with no progress. She had followed up with NGHHA Director for any update from the Housing point of view. He had replied to say that his understanding was that the GCC parking consultation was likely to happen in about a year's time.

2.5 It was noted again that residents are extremely frustrated with the inconsiderate parking at Riverside but there seem to be no current measures which will help. Tenant asked if they could put a polite notice on car windows asking not to park there. Police said this is not against the law, so long as it does not mark the car.

2.6 If a vehicle has not been moved for a long-time residents should contact the DVLA to check if it has current road tax. <https://www.gov.uk/check-vehicle-tax>

Again, the advice remains to:

- report issues through GCC website
<https://www.glasgow.gov.uk/article/6307/Report-a-Parking-Problem>
- phone Police on 101 if you have been blocked in

2.7 Tenant suggested that residents raise the parking issue with their elected representatives for more help and support. The councillors for the Gorbals, which is part of Southside Central, are:

Councillor Alexander Belic, 0141 287 4610

Bailie Elaine Gallagher, 0141 287 4466

Councillor Mhairi Hunter, 0141 287 7034

Bailie Dr Soyia Siddique, 0141 287 5625

2.8 Police advised to build up evidence of times, if it is the same vehicle causing concern and then report this. You can also report parking issues on the MyGlasgow app.

3. Update from the Police

3.1 PC Cuzen said there were no major issues to report. Community police continue to have a drop-in presence at New Gorbals Housing Office on a Thursday from 10am-12pm. He talked about firework night and explained the exemption zones are at Govanhill and Pollokshields, but not Gorbals.

3.2 Discussion about lack of resources for Police and GCC.

3.3 There was more discussion on what is available for young people. Sean mentioned the G5 Cinema and the Halloween party. This then led on to an update on the Riverside mural.

4. Mural and update from Communities Team

4.1 Susan reminded the group about the discussions over the past year on creating a mural at Adelphi Street. This idea had been brought up by local residents who were trying to keep the area tidy, needle free and safe. The Police had also been interested in the mural idea but had no access to funding. With the Riverside group's approval, Sean and Michael Fullerton had looked into funding opportunities and had initial discussions with graffiti artist Scott, known as Tef. We were delighted that Scott was able to attend today's meeting to hear what was important to local people and share photos of some of his work.

4.2 Sean confirmed that because of the location, any new mural would fit into the City Centre Mural Trail and be eligible for funding.

4.3 At the last meeting, some ideas had included reflecting the history of the Gorbals over the decades. Sean had shared this with the local Gorbals History Group who were very keen to be involved and to support this piece of work. However, it was clear that the work would be led by Scott and the local groups who live here, including Riverside tenants' group, Gorbals Youth Café and Adelphi Nursery. The next step would be to hold engagement sessions to hear ideas and make sure local people are involved from the start. Scott would then create his own designs for the area.

4.4 Tenants were clear that the project should be led by local residents.

4.5 There was discussion about the existing mural at Riverside of the baby, which a couple of residents object to as it is holding a club. They would like that changed. This mural had been put in place by a film company. At the time, the company said they had asked residents who were happy for it to remain as is. Tenants do not remember being consulted on this. Susan said we can raise this again.

4.6 There were discussions about who could attend the residents' meetings and if they were open for all. The language used by one tenant (T) was closed and open meetings, however Susan tried to explain the ethos behind the tenant participation meetings. It was explained that tenants and residents are welcome to any of Riverside, Oatlands, Hutchesontown and Online meetings as it gives people more choice on time of day and format and they can pick the meeting they are most comfortable attending, however the focus would be on that particular area where relevant. There would always be time for any individual concerns in private at the end. There are meetings which have an attendance-criteria, such as the Living Well service meetings in partnership with Wheatley Care who provide support there and the Ukrainian meetings which provide peer support for Ukrainian tenants who find themselves displaced by war and are part of the Scottish Government resettlement programme at Riverside.

4.7 T said that Gorbals was fractioned with separate meetings. Susan acknowledged that this was often a perception and that residents who attend local groups had been looking at ways to make sure this was not the case by setting up a Groups Collective meeting. This umbrella group can have up to 3 representatives from the separate groups, (agreed by tenants and residents), who meet quarterly to share wider issues on behalf of their area and work together as a shared force to improve services. The groups will nominate their own reps; they will Chair the meetings and rotate the venues. The next meeting of this group is 20th November at 150 Crown Street. On request of this group, Susan had invited the local councillors and police to attend. The minutes will be available afterwards for anyone to access.

T challenged this and repeated their own understanding, which was that there are 4 groups, with one tenant from each group attending a shared meeting. This is incorrect. Further explanation was provided to address concerns of this specific tenant, and that the current arrangements were designed and approved by tenants and residents. All other tenants in attendance were happy with the current arrangements.

T asked if they could sit in on this collective meeting and observe, if not a rep. Other tenants felt strongly and responded to say this was not necessary, as part of their role would be to provide feedback to the groups. T asked who the reps for their area were and on hearing who they were, agreed that they would provide feedback.

5. Update from Housing and Maintenance

5.1 Regarding additional bike stores, there has been a funding application submitted to buy more.

5.2 Julie M confirmed the landscaping team will do a one-off clear of the moss from the maisonettes.

5.3 Tenant asked about getting rid of the tree at front of their house. Julie M will follow up with estate team.

5.4 Tenant request for an update on the development of new houses for next meeting.

6. Any other business

6.1 Susan handed out the draft Customer Service Standards which are currently being developed and asked for any feedback.

6.2 Susan handed out the community projects and tenant participation events information.

7. Date of next meeting

Susan thanked everyone for coming and said there was time now to discuss any individual questions with any of the staff team. The next meeting will be on **Friday 5th December from 1pm – 2.30pm**, same venue.

Actions over the page

Actions

Issue	Action
Contribution to upgrade of MUGA and playpark	Imran to follow up
Temporary replacement for fence?	Lisa to follow up
Scheduled resurfacing of Commercial Road	Lisa to follow up
Could Cavendish Place be looked at?	Lisa took a note
Mural	Sean to organise engagement events with local residents
Existing mural – are residents happy with this or could it be changed to remove club?	Susan to follow up
Is more clarity needed on who can attend which meetings?	Susan to follow up
Could tree be removed from in front of property	Julie Mac
Update on development work for next meeting	Susan to follow up