

New Gorbals Housing Association Gorbals Groups Collective Meeting

Thursday 20th November, 6pm, Northgate Community Room

Present: 9 tenants and residents

Apologies: 3 tenants and residents, Councillor Siddique, Councillor Hunter, Community Police, Susan Burn, Tenant Participation Officer

In attendance: Michael Fullerton, Community Coordinator

1. Welcome, housekeeping, ground rules and introductions

Tenant chair welcomed everyone and thanked them for coming. There were introductions and everyone was reminded of the meeting ground rules.

2. Notes and actions agreed at last meeting in August

2.1 Parking – Tenants have not yet attended the councillor surgeries, due to the Group Collective meeting being arranged and councillors being invited to attend.

2.2 On Street bin hubs - Susan had provided information on the bin hubs from the City Council website. Main points are that other areas of the city are being piloted and there is no confirmation of a date as to when these will be on-site in Gorbals.

2.3 Crossing at Co-op Crown Street – remains on the agenda for when councillors are in attendance.

2.4 Update on Skatepark proposal through Glasgow Urban Sports (GUS) – Michael provided a brief update on the skatepark. GUS is waiting for funding decisions due in early December which would support their match funding and enable them to start work in 2026. There were still concerns raised by residents about potential anti-social behaviour and how this will be dealt with. Michael to send on further information to group.

2.5 MyBus information – Susan had paper copies of MyBus information ready for the group with details of the service and how to book.

2.6 Devon Street Issues – these were individual issues which were resolved.

2.7 Northgate Issues – these were individual issues which were resolved.

2.8 Invite Police and Councillors to next meeting – Susan had invited councillors and police. Apologies were submitted by Councillor Siddique and Councillor Hunter. Apologies were also received from the police. Councillor Hunter would like to attend the next meeting.

3. Update from Community Police

Community Police were not in attendance, however they had left a voicemail with Susan with their apologies and to ask that if there were any issues to be raised please let them know so they can provide a response.

4. Issues for Councillors

4.1 Councillor Siddique had sent apologies in time for the meeting however Councillor Hunter's apologies were not received in time. Councillor Hunter had been at a meeting which had overrun and no contact number had been provided for her by Susan to phone in her apologies before 6pm. Councillor Hunter sent an email and would like to attend the next meeting.

4.2 The group was disappointed that they could not raise key issues on behalf of all the Gorbals Groups. It was agreed that an email would be sent to all the Gorbals Councillors with the key concerns and to invite them back to meeting in February 2026. Issues to raise are Parking, Bins and Crown Street crossing.

4.3 Parking – all areas of Gorbals suffering and area being used as a car park for the city centre and has got worse since the start of LEZ. Causing major issues particularly during the day with blocked parking, double parking. Tenants want to know what stage the consultation is at, what are the next steps? Are permits under consideration?

4.4 Bins – Main issues are the time between collections not adequate, street bins are overflowing, people having to use Polmadie due to no space, bags being left lying at side of bins causing issues and rats having access. Concerns of Council Tax cost and value for money. Council cutting back on or charging for bulk uplift, landscaping services, pest control and street cleaning and NGHHA picking up on some of these services but that comes at a cost. Tenants feel they are paying double for the one service.

4.5 Crown Street – the crossing between the Library and Co-op in desperate need of repair. The Co-op got some works done to the area however stops at the crossing and uneven surfaces are causing concerns and safety issues. Repairs and crossing required. Tenants asking for Roads Department to deal with issue

5. A.O.C.B

Group very keen to build relationship with local councillors on key issues affecting Gorbals. Group disappointed that no Councillor was able to attend and all issues discussed to be sent to Councillors with invite to the next meeting

6. Date of Next Meeting

The next meeting will be Thursday 19th February 2026 at 6pm in Northgate community room.