

Riverside Tenants and Residents Meeting, Friday 5th December 2025, 1pm – 2.30pm, 39 Waddell Court

Present: 11 tenants

Also attending: Susan Burn, Tenant Participation Officer, Julie Macfarlan, Housing Officer, Martin Mcleod, Housing Officer, Gregor Colville, Head of Housing, James McGuigan, Senior Maintenance Officer, Eddie Robertson, Maintenance Officer, Sean Ewart, Community Engagement Worker, Melissa Gillen, Participatory Budgeting Officer, Lisa Thomson, (Glasgow City Council), 2 Community Police Officers.

1. Welcome

1.1 Susan welcomed everyone and thanked people for coming. She reminded everyone of the guidelines for the meeting, including asking one person to speak at a time and using respectful language. Everyone then introduced themselves.

2. Update from Glasgow City Council (GCC)

2.1 Earlier in the year GCC had offered to contribute to half the costs of new lighting for playpark with NGHA. Lisa agreed to follow up with Rachel Smith at GCC for an update.

2.2 Lisa will arrange for new section of fence to be replaced.

2.3 Resurfacing work has begun on Commercial Road. Cavendish Place is on the list for work. GCC teams have been out to clear up leaf fall.

3. Update from Police

3.1 PC Neil Morris said there were no major issues to report but confirmed that Gorbals Police Station has now closed, although community police continue to have a drop-in presence at Housing Office on a Thursday from 10am-12pm. There was discussion about what would happen to the building now. PC Morris will pass on estate department contact details to NGHA.

3.2 Reminder that if people wish to remain anonymous to report crimes they can phone Crimestoppers on 0800 555 111 or report online <https://crimestoppers-uk.org/give-information/forms/give-information-anonymously>

4. Update from Housing and Maintenance

4.1 Martin gave a reminder of bulk uplift days over the Christmas period. These will be on 27th December and 3rd January. There was discussion about uplifting real Christmas trees and it was confirmed that these will not be uplifted by NGHA. These should be disposed of by tenants themselves. Ukrainian tenants explained that they keep their trees up for much longer, into March and beyond.

4.2 Maintenance team gave an update on the cladding work being done to the buildings starting at block 11, then 39, 83 and 12. Tenants may need to give access to contractors onto their balconies.

4.3 Work on the maisonettes gutters has started. Work on Commercial Court will begin when it is dry!

5. Mural and update from Communities Team

5.1 Susan said there were handouts on the table with information about community and tenant participation events, including Light up the Gorbals which is on this evening at 4.30pm in the Piazza. There is also a summary of development news, as requested at last meeting. Also, following feedback at the last meeting, we have now produced a summary of all tenant participation meetings and any criteria for attendance.

5.2 As requested at the last meeting, we can confirm there is no issue with changing the mural of the baby with the club next to the MUGA, which had been painted by film company, if residents are in agreement. Options would be to paint over it completely, or to look at incorporating into the mural work behind the Adelphi Centre.

5.3 Sean reported that engagement work on the planned mural at the walkway would begin in January with local residents, Gorbals Youth Café and Adelphi Nursery being involved and painting work beginning in the springtime.

5.4 Melissa and the Gorbals Ideas Fund advocates talked about the voting process for the Gorbals Ideas Fund which is now open. There were posters with all the ideas at the back of the room and people encouraged to vote for their priorities.

6. Today's discussions

6.1 Tenant asked about the money from the Scottish Government which had provided additional resources for Ukrainian tenants and any follow up for this. Susan reported that equipment had been provided for an art group and venue hire and that these meetings had taken place. We are currently waiting on the group letting us know what they wish to do next in terms of finding a replacement art tutor. Tenant said there is an existing art group on a Friday morning and could they not join up? Susan said the Ukrainian art group was for children after school.

6.2 Tenant asked if they could make use of the foyer space for table tennis. This would not be possible due to fire regulations and health and safety, however Sean offered to speak to contacts at local sports centre to provide table tennis.

6.3 Tenant asked if there could be a venue for Ukrainian tenants to meet. Could they use The Tavern? James explained this was not viable currently due to state of building. Susan said we can discuss what people are looking for and see how we can help.

6.4 Tenant suggestion to have a parcel locker in foyer as there are issues with missing deliveries and parcels going missing. However, residents pointed out that

there are existing facilities in Nissa at Ballater Street or there are lockers in the car park at McNeil Street and also at the Lifestyle shop at the flats.

6.5 Tenants looking for more bike shelters, which are covered and waterproof. We are looking at funding.

6.6 Discussion raised again about the frustrations of parking, including on the bike lane and lack of enforcement in this area. Police reported that they had been down here a couple of weeks ago with the DVLA. NGHHA Head of Maintenance had contacted Adelphi Centre to ask their staff not to park in the residents' area. Tenants noted that NGHHA contractors are also parking in the spaces. James will ask them to park elsewhere.

7. Any other business

7.1 Susan asked everyone if they could complete a feedback form about the meetings this year and to make any suggestions for improvement.

7.2 Head of Housing, Gregor, was available at the end of meeting to listen to any feedback on the rent increase proposals this year or any other issues.

7.3 Susan thanked everyone for their support this year. There were Christmas crackers, chocolates and a raffle with 2 winners.

8. Date of next meeting

The next meeting will be on **Monday 16th January 2026**. There was agreement to alternate meeting times so some are held in the evenings next year to allow more/different people to also attend. Details to be confirmed.

Actions

Issue	Action
Contribution to upgrade of MUGA and playpark	GCC - Lisa to follow up
Temporary replacement for fence	GCC - Lisa to follow up
Mural	NGHHA - Sean to organise engagement events
Table tennis at Sports Centre	NGHHA - Sean
Meeting space for Ukrainian tenants	NGHHA - Susan raise at Ukrainian tenants meeting on 10 th December