

Oatlands Tenants and Residents Meeting Thursday 11th December 2025, Oatlands Community Hub

Present: 3 Tenants

Also present: Susan Burn, Tenant Participation Officer, Tricia Reed, Maintenance Officer, Gregor Colville, Head of Housing, Lisa Thomson, Glasgow City Council, (GCC), Neighbourhood Regeneration and Sustainability

- 1. Welcome, introductions, housekeeping and guidelines
- 1.1 Susan welcomed everyone to the meeting and introductions were made. Susan reminded the group of the New Gorbals Housing Association (NGHA) guidelines for all tenant and resident meetings. Susan gave apologies from 2 tenants. There had also been an issue with the mail so a number of invite letters had not been delivered.

2. Actions from last meeting

Issue	Action
Glasgow City Council walkround action list update	Still looking for an update from earlier in the year –we agreed to revisit early 2026 for update
Funding application for Lipton Gardens playpark	Follow up with Maintenance and Communities
Bin at Ballater Street	GCC - have a look after meeting
Lighting/grey borders at 470 Caledonia Road	Increased lighting has made a huge difference
Bench	Group had decided they would like this placed between the 2 gates at the last meeting but there are still some concerns about the position for all residents. Meeting to be arranged to finalise.
Drying poles	Meeting to be arranged to find solution
Steering group details and meeting dates to be shared	Details shared – steering group is Monday 28 th February at 6pm. All welcome at Oatlands Hub.
GIF newsletter link to be shared	Information shared
Check land ownership	NGHA gave feedback – see discussion notes
Bike stores at Braehead Street and Caledonia Road	Now on list
Provide 2 x litter pickers	Provided - GCC can also provide equipment
Alternate meetings next year between day and evening	Agreed to try this in 2026

3. Today's discussions

- 3.1 There were a few ongoing issues including an update from the GCC and NGHA walkround with tenants which had happened earlier in the year. It was proposed that parties involved reconvene in the New Year to track progress and be able to report back to tenants.
- 3.2 Tenant had also reported bricks at 470 Caledonia Road needing replaced but this had not happened. General feeling, since tenants had moved out of the Cally Road multis, that they were being overlooked. They miss the community room and knowing your neighbours.
- 3.3 Lighting had been improved as requested and tenant confirmed this is now much better.
- 3.4 Although tenants at the meeting had agreed their preferred site for the bench, there are other residents to take into consideration so as not to impede access and to ensure bench is safely sited. Meeting to be arranged.
- 3.5 Issues with moss are being looked at.
- 3.6 Discussion over land ownership. NGHA will get in touch with owner to check it is maintained.
- 3.7 Sentiment that west side of the Gorbals gets more. It is hoped that the regeneration of the Cally Road site will bring more light and focus to this area.
- 3.8 Disappointed in lack of presence from councillors. They did not attend the last Groups Collective meeting, although once councillor has confirmed they will attend the next meeting in February.

4. Rent increase proposal

- 4.1 Head of Housing was attending this meeting as part of a series of consultations to listen to feedback from tenants and answer any questions on the recent proposal to increase rent by 4.8%. It was acknowledged that people are not happy whenever rent has to go up. Discussion about the services and resources which the rent provides.
- 4.2 Discussion about The Tavern at Riverside and whether this could be used for a community hub. This is likely to be demolished due to its current state, but any future development would keep community benefit in mind. There will be community spaces built into the new builds at Cally Road and at the old Coliseum site, Eglinton Street.

5. Other business

- 5.1 Community events information provided.
- 5.2 Tenants completed a short evaluation to check that the meetings were useful or to provide feedback. We agreed to alternate meetings between day and evening to accommodate more people in 2026.

5.3 We talked about the Gorbals Ideas Fund and everyone voted for their priority projects.

6. End of meeting

Susan thanked everyone for coming and wished everyone a happy Christmas. The next meeting will be on Thursday 29th January 2026 at 1pm in the Hub, when we can decide the first evening meeting date.

Actions

Issue	Action
Glasgow City Council walkround action	Reconvene early 2026 for update
list update	
Funding application for Lipton Gardens	Follow up with Maintenance and
playpark	Communities
Bin at Ballater Street	GCC - have a look after meeting
Bench	Meeting to be arrange to finalise
Drying poles	Meeting to be arranged to finalise
Check land ownership	NGHA to contact owner
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