

Our tenant and resident group standards and guidelines for involvement

We want everyone to feel welcome and comfortable at our meetings. To help with this, we ask everyone attending to follow the meeting guidelines. These have been agreed by our current tenant and resident groups.

- We ask for respectful language to be used
- We will not tolerate racist or derogatory language
- We will let one person speak at a time
- We will make sure everyone has a chance to speak
- We will respect confidentiality and leave individual or private issues to the end
- We will make meetings productive and sociable, working together to improve services

If you have any comments on the guidelines, please contact Susan Burn, Tenant Participation Officer, on 0141 429 3900 or email susan@newgorbalsha.org.uk