

Monthly Drop In with New Gorbals Housing Association, (NGHA), Devon Street, Wednesday 4th March 2026

Present: 5 tenants

Also attending: Julie Macfarlan, Housing Officer, Susan Burn, Tenant Participation Officer, Mary Hanna, Livingwell Advisor, Bill Lanigan, Housing Officer

1. Actions from last meeting in December

Issue	Action
Benches	Ongoing – spring timescale
Added security for close doors	Maintenance
Skatepark	No new info
Blue recycling bins	Julie spoke to GCC and they have promised another 3.
Foam from washing machine in sink	Maintenance had raised job but we will check

2. Today's discussions

2.1 No update on close doors. From discussions at last meeting, reminder that it may not be possible to enhance them. Maintenance are liaising with contractors.

2.2 Julie had requested additional blue bins from GCC who had promised 3 which have not arrived yet.

2.3 Tenant says no-one has visited yet regarding washing machine.

2.4 Tenant reports close back door is left unlocked all the time. This is a new issue so maybe new tenants are not aware. Julie will follow up.

2.5 No update on the Skatepark. Concerns about rats/mice when building work does start and what measures will be in place to ensure they don't come towards Devon Street!

2.6 Tenant had asked for a visit to look at property insulation as it is very cold. He has made efforts to block out drafts but feels there must be a draft coming from somewhere. We will pass to maintenance.

2.7 Tenant reported that the planters outside his house had all been removed. Julie and Bill will have a walk round and ask landscaping team. They were unaware. Tenant would like to know what plans are for that land. This is beside the Bridal Shop.

3. Any other business

3.1 Handout with information from Glasgow City Council on safe disposal of batteries and vapes.

3.2 Reminder of Tenant Conference on 28th March. Tenant from Devon Street is speaking at the conference.

3.3 Other general chat and discussion which continued as meeting came to a close.

4. Date of next meeting and summary of actions

The next meeting will be **Wednesday 15th April at 10am.**

Actions

Issue	Action
Benches	Ongoing – spring timescale
Added security for close doors	Maintenance
Skatepark	Check for updates
Blue recycling bins	GCC have promised another 3.
Foam from washing machine in sink	Still to be checked
Close back door unlocked	Julie will follow up
Visit to property to check drafts/insulation	Maintenance
Planters removed	Julie/Bill to check with landscaping