

Tenants and Residents Group, (Hutchie)
 St Francis Community Centre, Thursday 19th March 2026

Present: 7 tenants and residents

Attending: Susan Burn, Tenant Participation Officer, Suzanne Cassidy, Maintenance Officer, Tricia Reed, Maintenance Officer and Ashleigh Bilsland

Guest: Marketa Buricova, Greenspace Community Development Worker, Crossroads Youth and Community Association

1. Welcome and introductions

1.1 Susan welcomed everyone to the meeting and ran through the meeting guidelines including respectful language.

2. Update on actions from last meeting on 4th February 2026

Issue	Action
Confirm walkround with GCC and inform residents	Tracey has requested date but is still waiting
Remove bushes at corner of each block and returf as paint work progresses	This is ongoing with one block complete so far
Mossed area at back of property to be cleared	Completed
Tenant not living in property	Housing have checked and no further action required
Visit drying area	Suzanne has visited
Factsheet on allocations	This was handed out, discussed and feedback requested
Individual issue with crack in living room	Completed but request for another visit
Weed suppression	Suzanne – will follow up
Side window light	Suzanne – will follow up
Computer classes	There is a new person in post at The Barn who will provide digital support for the Gorbals. Information to be provided.

3. Today's discussions

3.1 Marketa from Crossroads popped in to tell everyone about a climate event they are hosting at the weekend. She left flyers.

3.2 Discussion about painter works and the way this works in mixed tenure properties. The work is put to a vote for a majority decision.

3.3 Discussion about tenants who do not appear to be living in the property. Susan explained she had taken this concern back to Housing after the last meeting and had confirmed that all proper checks had been done and there was no further action required. Some group members not happy with this. Wider discussion on NGHA

policy around anti-social behaviour and around eviction. Particular concerns will be passed onto housing management team again.

3.4 Concerns about dog fouling across the Gorbals but also in back garden at Oregon Street. Tenant has reported this. Housing Officer also agreed to report this. Group felt there needed to be more bins in the Gorbals. Dog fouling and waste management are Glasgow City Council responsibilities. Susan reminded group they can contact their local councillors and that surgeries are held in St Francis Centre. At this point, one group member made inappropriate remarks and Susan explained this was not acceptable language and that he would not be welcome to attend.

3.5 There were issues raised about the new panel installation. Maintenance Officers took note to follow up.

3.6 Further discussion about house painting. One owner does not want the painting to go ahead. Suzanne explained the process for gaining consensus for this. We agreed to follow up with Factoring team about this.

3.7 Request via group member from someone not at meeting to look at hedges which are imposing on her property. Suzanne will check this out. There is also moss in the gutters which will be checked.

3.8 Concern about a resident charging electric car from the porch. Suzanne will contact them.

3.9 There were individual issues discussed in private at the end of the meeting with Suzanne and Tricia.

5. Date of next meeting

The next meeting is due to be on Thursday 30th April 2026 at 6pm in St Francis Centre.

Issue	Action
Confirm walkround with GCC and inform residents	Tracey has requested date but is still waiting
Painting in mixed tenure	Susan speak to factoring
Request to cut back hedges	Suzanne
Remove bushes at corner of each block and re turf as paint work progresses	This is ongoing with one block complete so far
Tenant not living in property	Concerns will be passed on
Individual issue with crack in living room	Completed but request for another visit
Weed suppression	Suzanne – will follow up
Side window light	Suzanne – will follow up
Computer classes	Information to be provided
Individual issues	Suzanne/Tricia
Electric car charging from porch	Suzanne
New panel installation at Oregon Street	Suzanne/Tricia