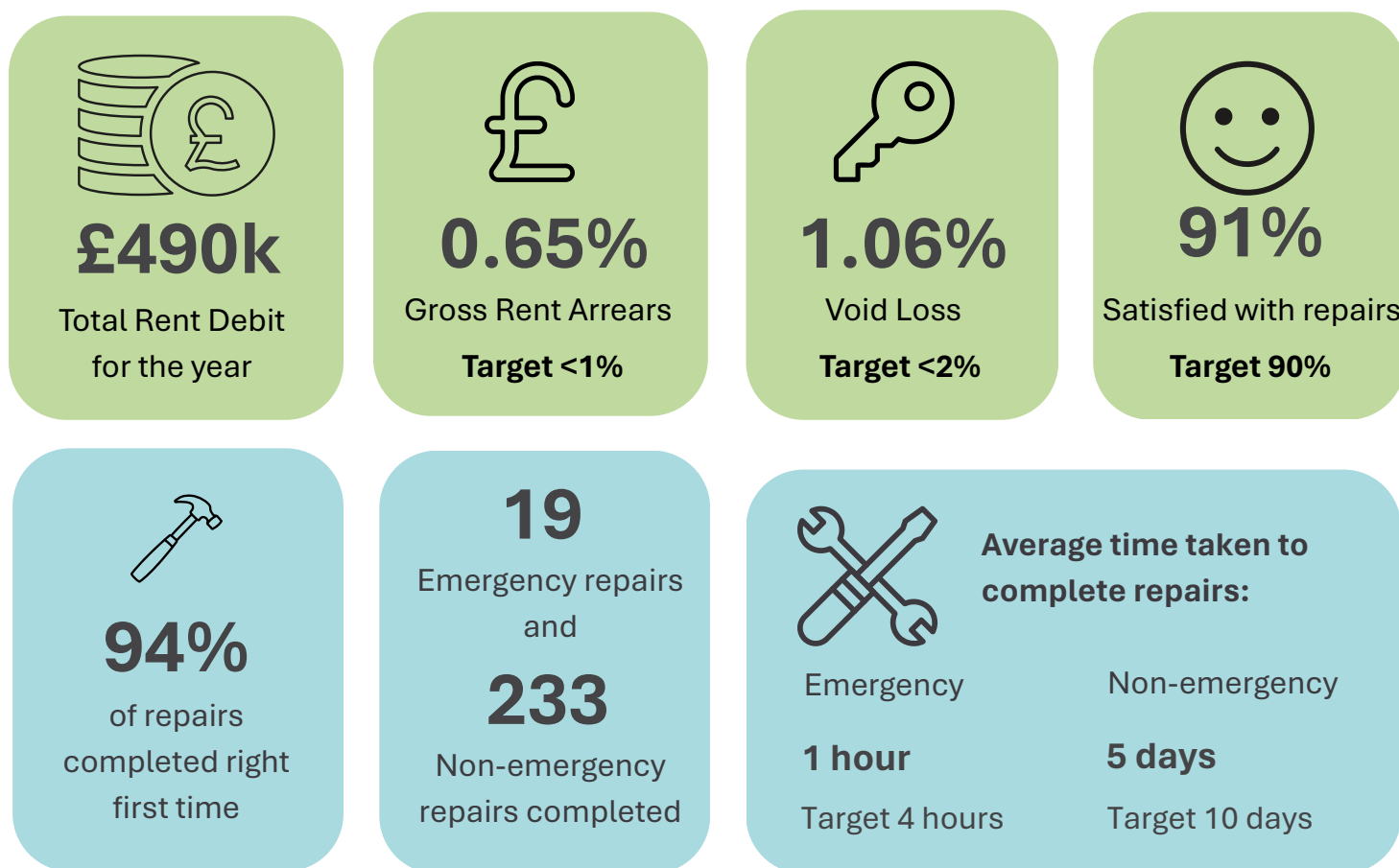


New Gorbals Property Management (NGPM) aims to provide a high-quality mid-market rent service at a competitive rate whilst committed to high standards of service delivery.

This report shows our performance as your landlord over the past year. It focuses on how we deliver key services such as repairs as well as information on rent arrears, voids and tenant satisfaction.



The rent collected by NGPM is used to:

Cover Costs: like repairs, staff wages, insurance, and running the buildings.

Pay Debts: For example, to pay back the money borrowed to build or buy the homes.

Surplus Funds: Any money left over is passed back to the housing association. This is then used to support its wider aims, such as improving existing housing, or funding community projects.

New Gorbals Property Management (NGPM) Ltd is a non-charitable company and a not for profit organisation offering mid-market properties for rent in the Gorbals.

New Gorbals Property Management Ltd is; incorporated under the Companies Act 2006 (Company number 525070), VAT registered (Number 237 9482 68), Registered as a Private Landlord (Number 457791/260/29551), registered at 200 Crown Street, Glasgow, G5 9AY.