

# NEWSLETTER

News and events in the Gorbals community



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## GORBALS FAIR RETURNS IN JUNE



### The Big Gorbals Fair is back!

Crossroads Barn will be open from 10am serving hot rolls before the Parade takes off at 11.15am.

The event will officially start in Gorbals Piazza at 12 noon, with performances on stage, whilst activities and sports will be held in the Rose Garden and fun fair rides will be at Blackfriars Primary School. Look out for our full programme of events which will be available online and in the community nearer the time.

You can also keep an eye on our Facebook page to stay up to date:

[www.facebook.com/NewGorbalsHA](https://www.facebook.com/NewGorbalsHA)

## TAKE CHARGE GLASGOW

**Batteries can become a serious fire hazard if they are not disposed of properly. This is true of typical AA batteries that power remote controls and toys, as well as the lithium batteries for laptops, vapes etc.**

Glasgow City Council are running a Take Charge Glasgow campaign, encouraging all tenants and residents to dispose of batteries properly.

Waste batteries and electrical devices should be disposed of responsibly at the following places:

- Household Waste Recycling Centres
- Some supermarkets and high street shops
- Electronic retailers

**Find your nearest recycling point**

visit [www.glasgow.gov.uk/batteries](https://www.glasgow.gov.uk/batteries)

# GORBALS COMMUNITY PANTRY NOW OPEN!

**Gorbals Community Pantry has now officially opened after several years of planning.**

The pantry, located in the former community room at 12 Commercial Court, officially opened its doors on Tuesday 24<sup>th</sup> March.

Gorbals Community Pantry is open on Tuesdays 11am to 1pm and Thursdays 4.30pm to 6.30pm. People in Gorbals area can sign up for membership by popping into the pantry, or by emailing [communities@newgorbalsha.org.uk](mailto:communities@newgorbalsha.org.uk)



Membership costs £5 per year and anyone living in the G5 area can access a weekly provision, which includes £3 for a small shop or £6 for a larger shop for families.

Poverty truth campaigner, Cath Wallace, first publicly proposed the idea back in 2022 on the Gorbals Ideas Fund platform. The platform welcomes ideas from local people and groups, which the local community then vote on. Projects like the Gorbals Pantry propose how much funding they need to make an impact, and residents vote on which projects receive a share of the £60,000 funding pot.

In 2022, Gorbals Pantry won the vote to receive an £8,000 grant from Gorbals Ideas Fund.

## DON'T STORE E-BIKES IN CLOSES

E-bike batteries can cause fires. We have already had an incident where a battery failed and filled a close with smoke.

E-bikes must not be stored or charged in communal areas. Where possible, e-bikes must be stored outside in bike stores.

## COBURG STREET REFURBISHMENT

We have plans to modernise three tenement flats at 40 Coburg Street in North Laurieston.

Works are due to be carried out in the summer, and upon completion will see three previously void homes become available for social rent.

## BOOK YOUR STOCK CONDITION SURVEY APPOINTMENT

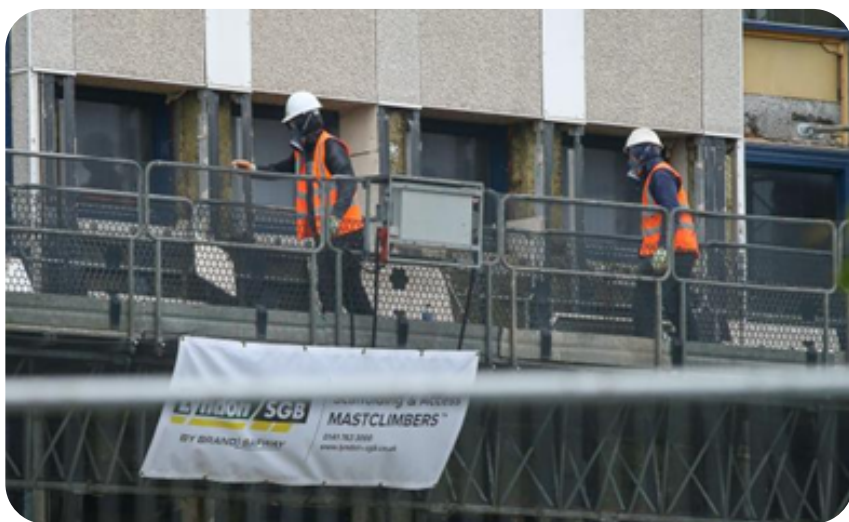
**A Stock Condition Survey is an inspection of your home which looks at all the main components like kitchens, bathrooms, windows, doors and boilers.**

The surveys are being carried out across all NGHAs tenanted properties so that we can understand the condition of your home. When all NGHAs homes have been surveyed, we'll be able to plan a maintenance programme for the next 30 years, which will give tenants a guideline on when improvements may take place.

Surveys only take around 20 to 40 minutes, depending on the type of home you live in. Unlike other safety inspections we carry out, you won't need to move or prepare anything beforehand. All we ask is that you don't smoke while we are there and keep pets out of the way.

**If we have not visited you for a survey yet, please book in via [SCS@newgorbalsha.org.uk](mailto:SCS@newgorbalsha.org.uk) or you can call the office on: 0141 429 3900**

## WORKING RITE PARTNERSHIP EXTENDED



**We are pleased to share the news that we received a funding extension from Glasgow Communities Fund to support our Youth Employability Programme, delivered by Working Rite, for another year.**

This allows us to support young Gorbals people into work, via Working Rite programmes, until March 2027.

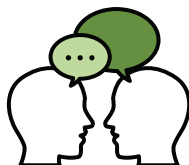
The next group intake for the programme will start in May. If you, or anyone you know, is aged 16-25, not currently in education or employment, and is interested in finding out more, please contact the Project Coordinator, Rachel Hall, on 07514663152 or email [rachel@workingrite.co.uk](mailto:rachel@workingrite.co.uk)

# TENANT PARTICIPATION OPPORTUNITIES



## Online Meetings

6-8 weekly, nights vary, 6pm  
via Teams



## Livingwell service drop-ins\*

6-weekly, Crown Street, 10am Tuesdays,  
Devon Street, 10am Wednesdays,  
Silverfir, 11am Thursdays



## Riverside

6-weekly on Fridays,  
1pm-2.30pm, 39 Waddell Court



## Ukrainian Tenants\*

6-8 weekly, Wednesdays,  
6pm, St Francis Centre



## Oatlands drop-ins

6 weekly, Thursdays,  
1pm-2.30pm, Oatlands Hub



## Hutchesontown

6 weekly, Thursdays,  
6pm-7.30pm, St Francis Centre



## Laurieston Estate Action Group

6-8 weekly, Wednesdays,  
11am, Housing Office



## New Gorbals Scrutiny Group\*

1st Tuesday of the month,  
6pm, Housing Office



## Tenants Panel\*

3rd Tuesday of the month, 6pm  
Housing Office/St Francis Centre



## Rainbow Network

6-8 weekly, Wednesdays,  
11am, Via Teams



## Groups Collective\*

Quarterly, 6pm, venues and  
days vary

\*Tenants' Panel, Scrutiny Group and Groups Collective have a process for joining. Livingwell and Ukrainian meetings are for those communities.

Phone Susan on 0141 429 3900 or  
email [susan@newgorbalsha.org.uk](mailto:susan@newgorbalsha.org.uk)



Scan the QR code to find  
out when the next meetings  
take place

## 2026 CONFERENCE SUCCESS



**We were delighted to welcome more than 75 tenants to a hugely successful Tenant Conference on 28<sup>th</sup> March 2026.**

This year the conference focused on investing in the future, both in terms of how the Association plans to maintain its stock, and how tenants can become involved in shaping the Gorbals.

Tenants were very positive about the day. Here's some of the feedback we received:

**I'm inspired by the passion of New Gorbals Housing Association and I'm so proud to be an NGHA tenant.**

**It is a good way to meet other tenants, know more about the New Gorbals and find out what is happening in the community.**

**The staff were helpful and gave useful information about services available.**

**I found out about things in the community I know nothing about. It was very interesting.**

We will now work through all the feedback from the day to help inform future conferences and tenant engagement events. This information will be published in due course.

## TENANT TALK - SCRUTINY GROUP

NGHA tenants and active New Gorbals Scrutiny Group members, Helen and Morag, prepared the below article to share more information about the group and how to get involved:

The New Gorbals Scrutiny Group is made up of 5 tenants who meet on the first Tuesday of the month at 6pm. The group, which looks at processes, not people, is supported by independent organisation TIS (Tenants Information Service) and is facilitated by New Gorbals Housing Association.

The first piece of work we looked at was a review of the close cleaning service. As part of this we:

- ▶ Met with NGHA staff to discuss details of the close cleaning contract
- ▶ Carried out pre and post cleaning inspections in random closes
- ▶ Conducted a random survey of addresses across all NGHA properties
- ▶ Created a report with recommendations, based on the information from the survey results and inspections

If you are interested in getting involved, please contact Tenant Participation Officer, Susan Burn, on 0141 429 3900 or [susan@newgorbals.org.uk](mailto:susan@newgorbals.org.uk)

This piece of work is now coming to an end and we will be looking at what to focus on next.

## LOOKING TO THE FUTURE

**Following the theme of the 2026 Tenant Conference, we have been busy looking to the future of the Gorbals by investing time and effort into the young people of Gorbals.**

From cleaning up Gorbals with our littlest litter pickers to engaging youths in consultation about things happening in their area, our Communities Team are keen to hear young voices and ensure they feel involved in, and have respect for, their local community.

Over the last few months they have been:

- Consulting with pupils on a new mural at Riverside
- Litter picking as part of Keep Scotland Beautiful's Spring Clean
- Providing materials for children's art class and chess class
- Hosting the Children's Holiday Food Programme at Easter



## CLOSE CLEANING REPORT

**In February 2026 the New Gorbals Scrutiny Group conducted an independent close cleaning review, with the support from the Tenants Information Service (TIS).**

The group conducted a survey of around 150 households across the Gorbals and found that 42% are satisfied with their close clean. Those who were not satisfied cited a poor or no lift cleaning and old or dirty mops as reasons for their dissatisfaction.

The report and recommendations from New Gorbals Scrutiny Group will be available on our website once published.



## REMEMBERING DOT DENHAM

**The Association was deeply saddened to hear of the passing of local resident and Gorbals community activist Dorothy ‘Dot’ Denham.**

Dot was heavily involved in so much of the community activity in Gorbals over the years, and touched the hearts of all who knew her.

Dot was passionate about Laurieston in particular, investing a lot of her time and commitment to groups such as Laurieston Community Council, Laurieston Estate Action Group and Laurieston Fifty Plus Group.

Within the wider community, Dot also worked on the Gorbals Fair planning committee, a key event in the Gorbals calendar.

Dot will be deeply missed by so many, leaving behind a legacy of kindness and support for her family, friends and the Gorbals community.



## AVOID A FINE - BOOK YOUR SAFETY INSPECTIONS

As your landlord, we are responsible for undertaking safety inspections on your gas systems, electrical systems and smoke alarms. We must do these regularly in line with the law:

**Gas Safety**  
Once per year

**Electrical Safety**  
Every 5 years

**Smoke Alarms**  
Once per year  
Replaced every 10 years

When your inspection is due, we will write to you asking you to make an appointment with us. It's important you make this appointment, as ignoring our letters will result in forced access to your home. You will also be charged for the costs associated with forcing access.

### Did you know?

You can view your inspection dates on MyNewGorbals. Use the “Report a Repair” section on the portal to message us about an appointment.

Forced access  
can cost up to  
**£1,000**  
for labour, doors,  
locks, etc.

## HUTCHESONTOWN COMMUNITY COUNCIL

**Hutchesontown Community Council seeks new members to join their elected, body which focuses on improving the local community.**

They deal with concerns of local residents, like parking and waste collection, and work with local councillors, Glasgow City Council, and other partners to improve the area.

If you live in Hutchesontown and are interested in what happens in your area, you are welcome to join any of their meetings, which take place on the third Tuesday of every month at 7pm in St Francis Centre.

**For more information, email:**  
[contact@hutchesontowncc.co.uk](mailto:contact@hutchesontowncc.co.uk)

## REPORT SMOKE ALARM ISSUES

**Please report any issues or faults with smoke or carbon monoxide alarms to us, rather than disconnecting them.**

For example, if it starts to beep consistently, please report this to us as a repair so that one of the team can investigate this.

Smoke alarms in your home are interlinked and are there for your own safety, in the event of a fire. It's a danger to disconnect or remove these.

**Call us on 0141 429 3900 or email**  
[repairs@newgorbalsha.org.uk](mailto:repairs@newgorbalsha.org.uk) to report any faults.

## SHR ENGAGEMENT PLAN

**The Scottish Housing Regulator (SHR) has an engagement plan in place with NGHA from 1 April 2026 to 31 March 2027, focused on our development programme. The SHR has confirmed that New Gorbals is compliant with regulatory requirements.**

Each year, the SHR carries out a risk assessment of all housing associations. To ensure risks are well managed, they routinely engage associations, like NGHA, who are developing new housing and receiving significant public funding.

You can read the engagement plan on our website, ask us to send you a copy, or view it on SHR's website.

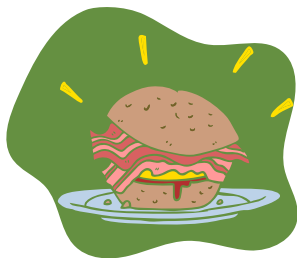
## UPCOMING CYCLICAL PAINTWORKS

**We will be continuing our external paintwork programme in Hutchesontown this spring.**

This will see all exteriors and landings painted. Tenants and residents in the affected blocks have already been contacted regarding this work.



## COMMUNITY PROJECTS



### Community Breakfast

Mondays, weekly @ 9am  
Way To Go Cafe, Ground floor  
39 Waddell Court



### Gorbals Grows Project

Mondays, weekly @ 5.30pm  
Outside 12 Commercial Court  
Riverside



### Men's Group

Mondays, weekly @ 1pm  
Crossroads (The Barn)  
37 Abbotsford Place



### Art Group

Fridays, weekly @ 10am  
St Francis Community Centre



### Gorbals Community Pantry

Tuesdays 11am-1pm  
Thursdays 4.30pm-6.30pm  
12 Commercial Court



### Walking Football

Fridays @ 11am  
Gorbals Leisure Centre



### Gorbals History Group

Penultimate Wednesday  
of the month @ 6pm  
NGHA Office, 200 Crown St



### Daytime Disco

Last Friday of the  
month @ 11.30am  
St Francis Hall



### Community litter pick & lunch

Last Friday of the  
month @ 10.30am  
NGHA office



### G5C - Gorbals Cinema

Last Friday of the  
month @ 5.15pm  
Gorbals Parish Church

## REPORTING DAMPNESS AND MOULD

**Please report any dampness and mould in your property.**

Dampness can be caused by condensation or by wider issues such as a leak and the sooner we can investigate, the sooner we can organise repairs before they become bigger issues.

If you have persistent damp issues or notice black mould in your property please contact us as soon as possible. We have a process and timescales for investigating and repairing mould issues.

You can report issues to us by:            or by scanning the QR code:

 **0141 429 3900**

 **repairs@newgorbalsha.org.uk**

 **www.mynewgorbals.org.uk**



## REMINDER

Abusive behaviour towards any New Gorbals Housing Association staff is not tolerated.

If you behave in an abusive way, we may:

- Terminate the phonecall
- Call the police
- Arrange limited contact with staff and our office
- Only contact you through a third party such as a lawyer.

## OUTSIDE TAPS



**Outside taps can become a Legionella risk if they are not used regularly.**

This is also the case for hoses, so we ask that if you are using a hose, please remove it from the outside tap when you are finished.

We recommend you flush out your garden hose after use and disinfect the nozzles periodically, especially before starting your spring gardening.

## NEIGHBOURHOOD WATCH

**At a recent tenant and resident group meeting, local police officers highlighted the Neighbourhood Watch service which tenants and residents can join.**

This service alerts members of the Neighbourhood Watch to any incidents occurring in the local area. Tenants also have the option of starting their own Neighbourhood Watch if there's no existing group in their area.

To find out more, visit the Neighbourhood Watch website:

[neighbourhoodwatchscotland.co.uk](http://neighbourhoodwatchscotland.co.uk)

## DIGITAL INCLUSION WORKSHOPS

**Crossroads Youth and Community Association has employed a new Digital Inclusion Worker, Colette McLure, to help tackle barriers to digital inclusion.**

Colette will be running free weekly workshops for digital skills, online safety and digital wellbeing. Tea, coffee and biscuits are provided. If you are interested, pop along to the Barn (37 Abbotsford Place) on Wednesdays at 6pm or Fridays at 11am.

## SERIOUS CONCERNS FACTSHEET

**The Scottish Housing Regulator has published information on how to raise a Serious Concern about your landlord.**

The new factsheets explain how you can report Serious Concerns to the Regulator and how it handles these reports.

You can view the factsheets on the Regulator's website here:

[www.housingregulator.gov.scot](http://www.housingregulator.gov.scot)

## RESPONSIBLE DOG OWNERSHIP

**We have received numerous reports of dog fouling throughout the Gorbals. We kindly ask all tenants to look after their pets responsibly, this includes picking up after them.**

This is part of your tenancy agreement, and one of the conditions you must keep if you have a pet. If you do not keep to the conditions, permission to keep your pet may be withdrawn and we may take action against your tenancy.

Dog fouling also has an impact on the landscaping service we can provide to all tenants. If back courts, gardens and shared green spaces are covered in dog foul, we are unable to undertake works as this becomes a health hazard to our landscaping staff.

### New Gorbals Housing Association

200 Crown Street  
Glasgow  
G5 9AY



0141 429 3900



admin@newgorbalsha.org.uk

New Gorbals Housing Association is registered with the Scottish Housing Regulator (No. HAL 211), as a charity in Scotland (SC041164) and is a registered society under the Co-operative and Community Benefit Societies Act 2014 (No 2309 RS). In the Property Factors Register under section 6 of the Property Factors (Scotland) Act 2011, registration number PF000338.

