

**Riverside Tenants and Residents Meeting, Friday 13<sup>th</sup> February 2026, 1pm – 2.30pm, 39 Waddell Court**

Present: 10 tenants plus 2 children

Also attending: Susan Burn, Tenant Participation Officer, Julie Macfarlan, Housing Officer, Steven Evans, Maintenance Manager, James McGuigan, Maintenance Manager, Sean Ewart, Community Engagement Worker, Neil and Darran, Community Police Officers

**1. Welcome**

1.1 Susan welcomed everyone and thanked people for coming. Everyone then introduced themselves. We started the meeting and a few people and the Police came in as the meeting was underway. We stopped for more introductions as we were delighted to welcome new tenants to the meeting.

**2. Actions from last meeting**

Issue	Action
Fence to be replaced	No update from Glasgow City Council (GCC)
Info on fund for pathway improvement	No update GCC
Draughts on 5 <sup>th</sup> floor, 12 Commercial Court	Resolved
Painting for maisonettes	Looking at costing for cleaning and then what more can be done
Recycling bins	No update GCC
Spilt paint	Completed
Guidance for recycling batteries and vapes	Susan/GCC – this was handed out
Bike chained outside property	Completed

2.1 Parking was raised again. Tenants fed up not being able to park near where they live. Tenant reported that there would be a consultation by Glasgow City Council this year. The Council website cites New Gorbals (Hutchesontown) as being considered for parking controls. Residents can continue to check this website for further updates. Other tenant had raised parking issues with his MP who said he would ask for traffic wardens to have a presence. He felt this had no positive effect.

**3. Update from Police**

3.1 Police said there was not much to report as they do not receive many calls or reports from the Gorbals.

3.2 They demonstrated their new body cameras which they all now wear for interactions with the public. The cameras were not on for the meeting!

3.3 Discussion about the vandalism of the community garden plot at McNeil Gardens. Police advised it was theft and could have been reported, but with no witnesses or CCTV footage there is not much can be done.

#### 4. Update from Maintenance

4.1 Discussion about the render at the maisonettes with mesh coming away. Steven will ask Maintenance Officer to have a look. Agreed they need deep cleans before looking at any further work like painting. Additionally, owners need to be consulted before any work can be approved.

4.2 Tenant not happy with the close cleaning but has not reported it. Julie encouraged her to report this at the time using the QR code. Our Quality Control Supervisor will then come out to inspect. This is a service tenants are paying for and they should not be afraid to complain.

4.3 Cladding update on the blocks, moved to rear elevation of block 11. Now started on block 39 and will then move to block 12. Tenant asked what this means for parking at that block. James will confirm. There have been additional works carried out as new issues have emerged when the cladding work done. This has resulted in an additional 6 weeks' work, including concrete repairs and fully renewed downpipes. A reminder that balconies are not meant to be watertight. They are an outside space.

4.4 NGHA will offer to clean any mould and redecorate balconies.

4.5 Work with gutters is ongoing.

4.6 Issue with garden gates at 41 Commercial Court. Steven will send someone out to check.

4.7 Tenant asked what was happening with The Tavern. This has been bought by NGHA but no further work done. Tenant asked if the bin could be moved from outside The Tavern as children have been climbing up onto the roof to collect football. Agreed to move the bin to the football pitch and make sure site is secure.

#### 5. Update from Housing

5.1 Nothing to report, but Housing Officer available for any individual issues at end of the meeting.

#### 6. Update from Communities Team

6.1 Sean gave an update on the progress of the mural application for Riverside walkway. This is nearly completed, to be then submitted for funding approval from Glasgow City Council. If successful, we hope work can begin in the summer. The graffiti artist has already met with the Riverside residents, local nursery and youth café to ensure their ideas inform the artwork. Discussion about the other artwork at Riverside with the baby with the club. It has been agreed that we can change this or paint over it. This may form another part of the mural. Still to be agreed with residents.

6.2 There were handouts on the table with information about community and tenant participation events.

6.3 Susan gave a brief update on the Community Pantry at 12 Commercial Court with thanks to the volunteers who support that. The opening hours are Tuesday 11am-1pm and Thursday 5pm-7pm, these had been changed based on feedback from residents.

## 7. Date of next meeting

The next meeting will be **Friday 26<sup>th</sup> June** at 1pm, 39 Waddell Court

## Actions

Issue	Action
Fence to be replaced	Requested update from GCC
Info on fund for pathway improvement	Requested update GCC
Painting and render for maisonettes	Looking at costing for cleaning and then what more can be done Mesh coming away – MO to investigate
Recycling bins	No update GCC
Parking	Do we need an NGHA update? (Gorbals Local Facebook page)
Garden gates at 41 Commercial Court	Maintenance
Confirm impact on parking with 12 Commercial Court cladding work	Maintenance
Move bin from The Tavern to football pitch and secure the site	Maintenance