

**New Gorbals Scrutiny Group (NGSG) Meeting
 Tuesday 5th May 2026, 6.00pm-7.30pm
 Small meeting room, New Gorbals Housing Office**

Attending: 4 tenants

Apologies: 1 tenant

Also present: Susan Burn, Tenant Participation Officer, New Gorbals Housing Association (NGHA), Sharon Donohoe, TIS Chief Executive

1. Welcome

Susan welcomed everyone to the meeting.

2. Minute and actions from last meeting on 7th April

Issue	Action
Group member will check current service charge for close cleaning	Done
Confirm what info tenants receive	Susan – done
Before and after photos of deep clean	Susan – done
Confirm Job Title	Susan – done
Add close cleaning to 6-week new tenant contact	Susan – to be added

3. Report and recommendations

3.1 Sharon ran through the final report for feedback and made some minor adjustments.

3.2 Sharon will pull out some quotes from the survey to support the recommendations to complete the report and will then send directly to NGHA Senior Management Team on behalf of the New Gorbals Scrutiny Group and invite them to respond at the next meeting.

4. Date of next meeting

The next meeting will be on **Tuesday 2nd June** at 6pm in the Housing Office