

# New Gorbals Housing Association (NGHA) Online Tenants Meeting, Tuesday 23<sup>rd</sup> June 2026

Present: One tenant, Bosco Terrace, one owner, Pine Place

Attending: Susan Burn, Tenant Participation Officer, Tracey McCauley, Head of Maintenance and Gregor Colville, Head of Housing

## 1. Welcome and introductions

A warm welcome was given and we were delighted to have a new tenant join for the first time.

## 2. Feedback from last meeting on 14<sup>th</sup> April

2.1 What is happening with the old Police Station? Gregor gave an update to confirm that NGHA now have heads of terms in place regarding the purchase of the old Police Station building. There are no timescales yet, but we will update when we know more.

## 3. Other business

3.1 Gregor asked for any feedback on level of service. There were no issues and both were happy with service from NGHA. Some discussion about stock survey, factoring updates and painterworks. Tracey confirmed that Bosco Terrace had been painted last year but that internal painting was the responsibility of the tenant.

3.2 Agreed it would be useful to have an update from the development team for the next online meeting.

3.3 Susan invited tenant to the Group Collective meeting as an online representative and explained its purpose.

3.4 Susan will send out Gorbals Ideas Fund survey.

## 4. Date of next meeting

Tuesday 25<sup>th</sup> August

|   | Issue                                      | Action                              |
|---|--|-------------------------------------|
| 1 | Individual tenant issue                    | Maintenance Officer to get in touch |
| 2 | Details of Group Collective                | Susan to send                       |
| 3 | Add to Your Views list                     | Susan                               |
| 4 | GIF survey                                 | Susan send out                      |
| 5 | Factored owner email details               | Susan to send to factoring          |
| 6 | Invite Head of Development to next meeting | Susan                               |