

Laurieston Tenants Meeting

New Gorbals Housing Office, Thursday 24th June 2026

Present: 7 tenants

Attending: Susan Burn, Tenant Participation Officer, James McGuigan, Maintenance Manager, Gregor Colville, Head of Housing and Elaine Murray, Secretary of Laurieston Community Council

1. Welcome and introductions

1.1 Tenant Participation Officer welcomed everyone to the meeting and ran through housekeeping and meeting guidelines.

2. Note from last meeting on 14th May 2026

2.1 There had been discussion about disused buildings in North Laurieston and if there were any timescales for abandoned buildings. NGHHA Head of Development had confirmed that there were no timescales. It depends on individual state of buildings, but that Glasgow City Council would be the enforcement agency on that.

2.2 The North Laurieston masterplan is now out for consultation. This is aimed at stakeholders, for example SPT/roads department, but is similar to the public consultation run previously, however anyone is welcome to complete the current survey at: <https://www.smartsurvey.co.uk/s/NorthLaurieston2026/>

2.3 The issue about the barrier at Apsley Place has been investigated. It is currently being repaired. We will find out more about remote control access and be in touch with the individual who had raised this.

3. Today's discussion

3.1 Tenant wanted to say that she felt the NGHHA maintenance team was the best in Scotland. There was praise for the maintenance team during the meeting.

3.2 Tenant was concerned about lack of green space as there is so much building work being done. Head of Housing cited greenery at Linear Park and ongoing efforts to ensure there is green space when there are new developments. Maintenance Manager felt there was greenery throughout the Gorbals. Tenant did agree that it was improving.

3.3 Tenant asked what was happening with the old St John's School. This is not NGHHA land, however we can find out. It is currently being used as site office for Urban Union.

3.4 Tenant asked about land at Devon Street. This had been discussed at the last meeting regarding the proposed skatepark and additional land at Turriff Street. We are looking into possibility of housing there.

3.5 Question about what is happening with the old print building at Victoria Road. This is not our land, but we can try to find out.

3.6 Tenant appreciative of the community garden at The Barn but distressed about the dog fouling which ruins it. She has sympathy for the estate team who have to deal with this on a daily basis. Agreement there are not enough bins to dispose of dog waste. This is an issue which tenants have raised with Glasgow City Council at the Groups Collective meeting.

3.7 Tenants felt the streets themselves were very clean. They had moved from another area of Glasgow and feel this is like a new city. They said they see how hard the landscape and maintenance teams work. They do a phenomenal job and they wanted that acknowledged.

3.8 Tenant Participation Officer handed out contact details for Glasgow City councillors and encouraged people to contact them to highlight the issues. Maintenance Manager emphasised that if the Council see a hot spot through the reporting they can send out a response team/van. Head of Housing talked about the MyGlasgow app which is a useful way of reporting. Tenants can download this from their app store on their device.

3.9 Tenant asked about CCTV cameras for Margaret Street which had been promised 2 years ago. Maintenance Manager explained that the CCTV had been moved to 39 Waddell Court. They are carrying out an audit on CCTV resources and Margaret Street is still on the programme, however we have been unable to get to this yet.

3.10 The community noticeboard on Bedford Street, which we believe Urban Union have put up, had been vandalised with white paint. Photos had been sent to the Development Team.

3.11 Question about reporting missing bin lids. Notify your Housing Officer in first instance. Tenant Participation Officer (TPO) will report this in the morning. Also not locking the gate.

3.12 Noticeboards have fallen down in a number of closes. TPO will report these to maintenance. Also report that a particular close needs cleaned. Maintenance Manager will pass to Supervisor to ask to visit. Every close should have the cleaning specification on view, but some tenants report that this is not the case. Housing Officers visit as often as they can to carry out general checks. Tenant agreed Housing Officers do this and are good for putting up signs to try to keep people right. We encouraged everyone to report these issues straight away and not to wait for a tenant meeting.

3.13 Tenant asked if estates team could avoid blowing the leaves into her garden. Maintenance Manager will speak to Estates Officer.

3.14 Tenant asked about recycling electrical items. Confirmed this would be the tenant's own responsibility and should be done at Polmadie.

4. Update from Laurieston Community Council

4.1 We were grateful to Elaine, Secretary for Laurieston Community Council, for attending. Elaine gave a brief reminder of the role of the Council and left flyers with contact details. She also left nomination forms for community councillors as there will be an interim election. A number of tenants were interested. The next Laurieston Community Council public meeting will be 22nd September. The closing date for nominations for community councillors is 29th September. Elaine was happy to answer any questions at the end of the meeting.

5. Community information

There were handouts of community information on the table. New attendees agreed to join the NGHHA Your Views list to receive monthly community bulletins. TPO handed out a short survey on behalf of Gorbals Ideas Fund.

6. Date of next meeting

The next meeting dates will be:

- Thursday 13th August, 6pm
- Wednesday 23rd September, 6pm
- Thursday 12th November, 6pm

Venue to be confirmed, but we hope to meet at Citizens Theatre if possible. TPO thanked everyone for coming.

Actions

Issue	Action
Confirm remote control for parking barrier	Maintenance
What is happening with old St John's School site	Not our land however TPO will try to find out more
What is happening with old print building on Victoria Road	Not our land however TPO will try to find out more
CCTV installation programme	Continue to update on progress – re Margaret Street
Missing bin lids and GCC not locking gate	TPO will pass to Housing Officer
Close noticeboards fallen down	TPO will report to Maintenance
Individual close needs cleaned	Maintenance will pass to Supervisor
Request estate team do not blow leaves into garden	Maintenance will speak to Estates Officer