

TENANT AND RESIDENT GROUP HIGHLIGHTS

April - June 2026



What's included?

This round-up includes key issues raised at tenant and resident group meetings between April and June 2026.

The tenant-led Scrutiny Group have completed their first piece of work looking at the close cleaning service. The Group met with staff and tenants, carried out their own close inspections and surveyed over 1000 tenants. Their report and recommendations were presented to senior management in June, (shown in photo), who have agreed to implement most of their recommendations. Thanks to TIS who provided independent support to the group.

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Meetings

Gorbals Groups Collective

Representatives from several of our tenant and resident groups met with Councillor Hunter in May to raise issues relating to Glasgow City Council services including dog wardens, bins and potholes. We also received email feedback from Baillie Siddique on parking and gulley cleaning. We have an updated list of contact details for your Gorbals Councillors, MP and new MSPs Holly Bruce (Scottish Green Party) and Alison Thewliss (SNP). Please get in touch for a copy.

Come along to a group

Groups take a break in July, but are back in August. Anyone is welcome to come along to the relevant tenant and resident meeting to give feedback, share information or just enjoy a sociable chat. Current meetings open to all are: Riverside, Hutchesontown, Oatlands Drop In and Online Meeting. You can attend whichever meeting you feel most comfortable at, although there may be a local focus.

What's On?

Join the "Your Views" list for a monthly ebulletin/paper copy of NGHHA and community events. Contact Susan on: **0141 429 3900** or email **susan@newgorbals.org.uk** to join or for more information on anything in this newsletter.

Development

Caledonia Road new build flats

We will be carrying out some further investigations on the site over the summer months. We have now received full planning permission and are working on building warrants needed. We are on programme for a site start in October/November 2026 for 154 units.

Coliseum Site

This site for 64 homes is progressing well with steel frame now being erected and you can see/visualise the proportions of the blocks now. This is scheduled for a January 2028 completion.

NGHA Operations



Tenants Panel Meeting with Head of Maintenance

The Tenants Panel met with Tracey McCauley, Head of Maintenance, in May to ask her about the Landlord's responsibilities for pest control, about the close painting process and about an update on the stock control survey and programme of planned works. Tracey gave full responses and also gave a presentation which explained the impact a reduction in council services has had on NGHA and how we are responding to fill the gap, including bulk uplift, landscape maintenance, deep cleaning in communal closes and bin stores and taking on more pest control work.

You can read the minutes from that meeting, and all our other tenant meetings by visiting our website www.newgorbalsha.org.uk/your-community/tenant-participation/tenant-participation-group-minutes or phone Susan on 0141 429 3900 for a paper copy to be posted out. You can also get in touch if you would be interested in joining the Tenants Panel. They meet monthly, usually on a Tuesday evening at 6pm, and act as a critical friend to New Gorbals Housing Association. Amongst other pieces of work, they focus on the annual rent proposal and the Association's Performance Report.

General Issues

Getting Online

We know that people still need some help getting online. A new Soul-Scroll digital skills and wellbeing workshop has started at The Barn, 37 Abbotsford Place. This runs weekly on a Wednesday from 6pm-7.30pm and Friday from 11am-12.30pm. Contact The Barn for more details on 0141 429 3254.

Dog Fouling

There have been ongoing concerns about dog fouling and what can be done about this. Tenants and residents are encouraged to continue to use MyGlasgow app to report. We know that resources will be directed to the areas with most reports.

Bins

Bins is a Glasgow City Council issue but we continue to receive reports of overflowing street bins and fly tipping. Report fly tipping to Glasgow City Council via the MyGlasgow app, the online environmental issues form or by calling 0141 287 1058. Help us keep the Gorbals tidy.

Gorbals Ideas Fund

Our groups continue to support and be involved in the work of the Gorbals Ideas Fund. They currently have a short survey running looking at spaces and place with the chance to win a voucher - phone Melissa on 0141 429 3900 to take part.

Parking

This continues to cause frustration across the Gorbals. Tenants are fed up not being able to park near where they live.

We received the following update at the end of May from Glasgow City Council. "There are currently no active projects underway to introduce parking controls in the area. An indicative timeline is for measures to be introduced in 2028, however this has not yet been confirmed. Should the Council decide to progress, the proposals would be subject to early community engagement followed by a statutory consultation process. The purpose of any such work would be to consider whether parking controls could assist in addressing issues such as indiscriminate or obstructive parking and disabled bay provisions in the area, informed by local views and evidence."

The Language We Choose

Guidelines for respectful meetings, including language used with zero tolerance on racist comments and language, continue to be presented at the start of every meeting. We ask that everyone attending kindly keeps to our guidelines for a safe, productive and sociable meeting.

Get in touch/involved

For more information on anything in this newsletter call Susan on **0141 429 3600** or email **susan@newgorbals.org.uk**