

Notes from Oatlands Drop In, Thursday 30th July 2026, 1pm Oatlands Community Hub

In attendance: Susan Burn, Tenant Participation Officer, Lee Craigon, Housing Officer, Tricia Reed, Maintenance Officer, Chris Rothnie, Head of Communications and Governance

Apologies: 6 tenants

Drop in: 1 resident

1. Discussion points

There was representation from Senior Management as this was the first open meeting since an anti-immigration protest had been held outside the Housing Office. Chris was available to discuss any individual issues of concern with NGHHA tenants or factored owners.

One resident dropped by to find out more about opportunities for involvement in the area. We shared lots of information. He is keen to volunteer and will stop by the Pantry this evening too.

2. Other business

All other actions from last drop-in session have been followed up.

Issue	Action
Grass outside 76 Braehead Street	Tenant has been contacted.
Plans for play area	Work has been priced up.
Kitchen replacement timescale for Braehead Street	Tenant has been informed. Kitchen job still out for tender.
Brick work – Caledonia Road, timeline for repairs	Job has been raised.
Support for tenants with additional needs and flagging system	This is in place. Tenant informed.
Rubbish	Additional signage in place on request

We will continue to keep tenants informed of progress.

3. Date of next drop-in session

Thursday 10th September, 1pm, Oatlands Hub