

6-weekly drop-in with New Gorbals Housing Association, (NGHA)
Crown Street, Tuesday 11th August 2026

Present: 2 tenants

Also attending: Susan Burn, Tenant Participation Officer, CarolAnne Rafferty, Housing Officer, Eddie Robertson, Maintenance Officer and Jeff, Livingwell Advisor

Apologies: Mary Hanna, Livingwell Advisor

1. Update on actions completed from last meeting (June)

Issue	Action
Laundry	Signage has been put up and we will monitor to see if it makes a difference
Bin lids	These are now left open. So far so good as a solution.
Buzzing for access	Spoken to care support agencies again to ask them not to do this. They should have their own fobs.
Leftover food	Delivery of this has now stopped as requested.
Barbecue risk assessment	Complete. Any barbecues will take place at Devon Street.

2. Today's discussions

2.1 We had a chat and an update on the actions. Tenant has been keeping the area outside tidy by litter picking.

2.2 There had been a police incident in the building on Saturday night. Tenant reported that police had arrested a man, (not a tenant).

3. Any other business

3.1 Community events information handed out.

3.2 Tenants have not yet been contacted for tenant satisfaction survey.

4. Date of next meeting

The next meeting will be on Tuesday 22nd September at 10am.