

Riverside Tenants and Residents Meeting, Friday 14th August 2026, 1pm – 2.30pm, 39 Waddell Court

Present: 10 tenants

Also attending: Susan Burn, Tenant Participation Officer, Julie Macfarlan, Housing Officer, Manager, Sean Ewart, Community Engagement Worker, Eddie Robertson, Maintenance Officer, Collette Amato, Housing Officer and 3 x Community Police, Sara, James and Callum

1. Welcome

1.1 Susan welcomed everyone and thanked people for coming. Everyone then introduced themselves.

2. Updates from last meeting on 26th June 2026

Issue	Action
Fence to be replaced in playpark	Done
Info on fund for pathway improvement	Arrange walkround with councillor and look at community campaign
Painting and render for maisonettes	Looking at costing for cleaning and then what more can be done Mesh coming away – no update. Check with Maintenance Officer to investigate
Recycling bins	Housing Officer (HO) had requested an additional bin. Existing bin will not be removed because it is contaminated. HO will contact Glasgow City Council. Reminder to report bins through MyGlasgow app.
Arrange walkabout and meeting with Councillors	Will link this in with wider action and arrange
Block 11 back door padlock	Housing Officer following up
Ballater Street resurfacing issues	Completed
Stock condition survey for one property	Not yet – arrange to visit to look at balcony and ceilings
Cleaning of multis – suggestions for improvement	Appropriate suggestions will be implemented
Update on foyer improvements and concierge moving to block 12	Still in the maintenance programme but no date

3. Update from Community Police

3.1 Nothing to report but happy to take questions. Tenants agreed it was quiet. There was discussion about some disturbance at the shops a couple of months ago. Advice

from Police is to contact Environmental Health or Trading Standards who will send enforcement if any concerns. Also reports of a few youths on the embankment with low level drug use. Police say they match the description of 4 youths they had chased from Silverfir. They felt they were not a threat to public.

3.2 Tenant reported she had seen kids on the roof of the bike building at Riverside. Police said kids on roofs is a 999 call so don't hesitate to phone them if she sees that again. Housing and Maintenance will have a walk round after meeting to check out the building.

3.3 Reports of shards from building works falling into playpark and although they are swept up tenants worried this is not adequate. Housing and Maintenance will investigate.

4. Communities update

4.1 Community Engagement Worker gave a further update on the mural proposal. The Distillery is happy for their walls to be used and will support us with funding. Group were happy with this news.

4.2 Update on gardening competition and a further 2 gardens were nominated at the meeting. Today is the closing date.

4.3 List of community events handouts available.

4.4 One of the community pantry volunteers gave an update. Pantry is closed just now for 2 weeks but opens again on Wednesday 19th August. Opening times will be Wednesday 11am-1pm and Thursday 5pm-7pm.

5. Feedback and discussion

5.1 Tenant was disappointed he had not been contacted as promised since the last meeting. Maintenance will follow up and arrange visit. We apologised for lack of contact but suggested if this ever happens please just phone the office so we can rectify sooner. Tenant also said there were issues with a neighbour's ceiling. MO will follow up.

5.2 Tenant asked for more bike sheds again. This has been noted previously however we are awaiting additional funding for more bike storage. Tenant asked if kids bikes could go in the foyer. Maintenance confirmed this was not allowed due to health and safety. Tenant feels there is an issue with too many bikes including kids bikes and no adequate storage. We will continue to pursue funding options.

5.3 Tenant asked again if we could move the red and white bollards on the walkway as it makes it very difficult for people to get past. These are put in by the Council however Housing and Maintenance will have a look and can put in a request to have a section moved for access if possible.

5.4 Tenant raised the issues of parking again. Agreement that it continues to get worse at Riverside. Last update from Council was that parking consultation may not take place until 2028.

5.5 We asked Police for a reminder of what we can do when there is inconsiderate parking. However, unless the parking is dangerous or causing an obstruction there is little the Police can do. They are unable to issue ticket/fine, for example, unless the driver is in the car. Traffic Wardens, however, can do that they do not seem to have a presence in Riverside. Housing Officer demonstrated on her phone that you can request parking enforcement in your area via the MyGlasgow app and urged everyone to do this.

5.6 Question about the upgrade of the Playpark. Tenant remembered conversation previously with Council that the park was on the list for 2027/2028 unless the community got together to put extra pressure to have this brought forward, but this has not happened.

5.7 Discussion about possible community campaign for Riverside which been suggested at last meeting. Tenants clarified that Gorbals Ideas Fund could support local people with this but could not lead a campaign. Tenants wanted to have a meeting to keep Riverside issues high on the list for Glasgow City Council. Community Engagement Worker said he could also help with engaging with local groups. Tenant agreed to speak to Councillor Hunter about this at Group Collective meeting next week. Additional suggestion of putting it on agenda for future Riverside meeting or having a single-issue meeting before then.

5.8 A reminder of the wider Riverside issue as noted from the last meeting in June:

“Regarding ringfenced money for Riverside walkway, Lisa had feedback from Principal Officer Eddie Ward that there had been one million pounds earmarked, however that money now had to be reallocated for repairs to the Clyde Tidal Weir. Tenant objected and said these had already been done, however Lisa said this is a second phase and part of ongoing maintenance.

Tenants were very disappointed in this news and wanted to know what they could do to object. Melissa suggested that as part of the Gorbals Ideas Fund strategy, GIF could support a community campaign for Riverside through the Community Empowerment Act.

We agreed an action would be to organise a walkabout with local Councillors and to have them meet residents to explain this change of decision and why Riverside feels left behind.”

Tenants happy for the NGHA communities’ team to help with this too.

6. Other issues

6.1 Reminder of the AGM on 7th September for Association members.

6.2 Additional reminder that there is always time to chat individually to staff at the end of the meeting if there are any confidential or other issues.

7. Date of next meeting

The next meeting will be **Friday 9th October** at 1pm, 39 Waddell Court. Actions overleaf.

Actions

Issue	Action
Info on fund for pathway improvement/walkabout with councillors	Arrange walkround with councillor and look at community campaign – Communities Team
Painting and render for maisonettes	Looking at costing for cleaning and then what more can be done Mesh coming away – maintenance to investigate
Recycling bins	Continue to chase for additional bin and to remove contaminated bin – Housing
Visit to individual property before next meeting	Maintenance
Update on foyer improvements	Keep on agenda - maintenance
Shards from building works in playpark	Housing/Maintenance
More bike sheds	Update on funding –Communities
Red and white bollards	Housing/Maintenance – request to GCC