

Laurieston Tenants Meeting
 Citizens Theatre
 Wednesday 23rd September 2026

Present: 5 tenants

Attending: Susan Burn, Tenant Participation Officer, Collette Amato, Housing Officer, Paul Newman, Maintenance Officer

Also present: Elaine Murray, Secretary of Laurieston Community Council

1. Welcome and introductions

1.1 Susan welcomed everyone to the meeting and ran through housekeeping and meeting guidelines.

2. Note from last meeting on 13th August 2026

Issue	Action
Mice	In hand
Bike shed key	Has key, now waiting for space
Noticeboard at Coliseum for Community Council	Space allocated for Community Council
Fob at Apsley Place	Completed

2.1 We ran through the actions from the last meeting which had all been completed. Tenants noted that the noticeboards in their closes were still down. Housing Officers would be doing a check and arranging for noticeboards to be securely fixed. Tenant said how helpful they were to have community information displayed on them.

2.2 Tenant expressed her thanks to Housing Officer for dealing with situation in her area.

2.3 Tenant explained that the bins with no lids were still there. This has been reported numerous times by Housing staff. Encouraged tenant to also report this on the MyGlasgow app and to raise it with Councillor. Susan handed out contact details of elected representatives.

2.4 Susan reported that the local MP John Grady had visited the Pantry at Riverside last week, where tenants also talked about bins not being emptied and the disruptive parking. This week the bins have been emptied and traffic wardens have been out to ticket cars, which seems to have worked as a deterrent.

Housing Officer also said that Housing staff and Glasgow City Council (GCC) staff and tenants had carried out a walkabout 2 weeks ago in a continued effort to have GCC maintain their areas of responsibility. We think the combination of intervention by MP and constant complaints from staff and residents made the difference at Riverside.

2.5 Tenant was grateful for bike shed key however there are not enough spaces for his family's bikes. An extra shed is needed at Laurieston. We are looking at funding for this and to establish where the useful sites would be.

2.6 Discussion about pest control as the responsibility of Glasgow City Council. Housing Officer will put a leaflet with more information through tenant's door.

3. Laurieston Community Council

3.1 Elaine gave an update on the work of the community council. They are still looking for more members. Their next meeting will be the AGM, which will be a different format to the usual meetings, however everyone is still welcome. Police and Councillors are invited and generally one Councillor will be in attendance. Minutes and information available at Gorbals Library.

Next meeting is Tuesday 27th October at 7pm in the Co-op community room, Crown Street.

3.2 Discussion about parking issues which were raised at the community council meetings in Bedford Street and who is responsible. Maintenance Officer suggested Elaine email him for more information on adopted roads there as he has dealt with this issue before.

4. Other business

4.1 Tenant spoke about parking problems in Apsley Place with cars from neighbouring Bedford Street. Maintenance Officer will visit Apsley Place to check.

4.2 Tenant asked about community facilities for North Laurieston and a community hub. There will be a community flat in the new build at the Coliseum. Will this be finished at same time as the properties in February 2028. Susan will ask for an update for the next meeting.

4.4 Tenant asked about NGHHA involvement in the North Laurieston masterplan. Head of Development had attended the last meeting to talk about this. Elaine suggested sharing the Glasgow City Council link for planning applications and to the North Laurieston masterplan. The consultation for this had closed on 4th August. We will use these meetings to keep people updated.

5. Community information

There were handouts of community information on the table.

6. Date of next meeting

The next meeting will be on Thursday 12th November, 6pm in the Citizens Theatre.

Actions over the page

Issue	Action
Pest control leaflet	Housing
Cars at Apsley Place	Maintenance
Update on community room at Coliseum	Communities
Links to Glasgow City Council planning and North Laurieston masterplan	Communities