

Our Health & Safety Code of Conduct

We are committed to exceeding high levels of compliance in Hygiene and Health & Safety, ensuring the wellbeing of guests and the team

In addition, we will oblige by the following best practises to provide a safe environment for guests and the team



BANCONE



Covid - 19 protocols focus

Train the team, conduct risk assessments and evaluate the venue's environmental safety for all guests and the team

Set parameters of vital hygiene, physical distancing & high awareness of participation in creating a safe workplace



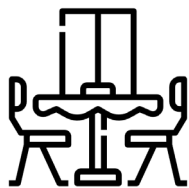
Team Health & Wellbeing

Ensure team member's daily health assessments including temperature checks are conducted before and after every shift. Team members wear shield as required



Cleaning Regime

Frequency of cleaning improved with time logs for kitchen areas, guest washrooms and deep cleaning before and after every shift



Venue Layout

Tables and seats spaced to adhere to guidelines with risk mitigation



Tables and Seats

Surfaces, tables and seats cleaned and sanitised after every use; allowing sufficient time to reset with care

Guest Guidance

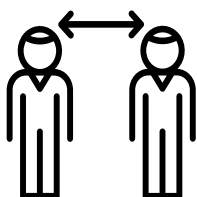
By entering the venue, we respectfully request guests to comply with the following to fully support our commitment to keeping everyone safe



Your Reservation

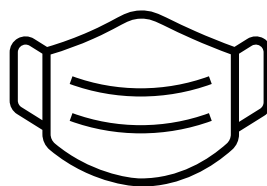
By confirming your reservation, your contact details will be held with integrity and may be used to support the **NHS Test & Trace program** if deemed necessary. Please scan the **NHS Covid-19 QR code** during arrival. We also adhere to the licensing measures to ensure all guests have left the premise by 10.00pm.

Please refrain from visiting should you (or your guests) feel unwell or have any COVID-19 symptoms. You may contact us via email golden.square@bancone.co.uk to cancel your visit with your booking reference.



Physical Distancing

Keep a safe distance from others and follow guides, indicators. We kindly ask guests to respect the *1 in, 1 out system* in the washroom to protect you and others



Face Covering

Guests are required to wear face coverings except when seated on a table



Sanitiser Stations

We kindly ask all guest to sanitise your hands upon entering the venue and wash hands regularly using the facilities provided