

Job Description

Concept Group, one of the UK's leading Document Solutions providers and now part of the Xerox Corporation is looking for a trainee or experienced Service Engineer to cover the **Leeds and Yorkshire areas**. The ideal candidate will have previous experience maintaining, repairing and networking Xerox and Canon photocopiers or similar electro-mechanical equipment, and good IT knowledge, although these are not essential as in-house training will be provided.

The successful candidate will join an experienced, motivated team who thrive on the success of working for one of the UK's leading solutions providers.

Duties and responsibilities:

- Field based attending service calls to install, repair and maintain office equipment ranging from desktop printers to multifunctional devices and wide format machines
- Networking / faultfinding printing issues on digital equipment on client's network
- Working to industry leading service performance standards
- Customer handling skills - articulate and professional communication at all times
- Working within a team of engineers
- Communicating within existing support structure to ensure highest level of customer service is achieved
- Maintaining car parts stockholding

Candidate requirements:

- Willingness to develop and learn new skills
- Ability to work both within a team and alone
- Effective time management
- Problem solving and troubleshooting
- High level of personal presentation
- Safety conscious
- Full (preferably clean) driving license is essential

Job Type: Full-time

Concept Group Ltd Contact: Applications should be made to Mr Stephen Renwick (Customer Service Manager)
Email: stephen.renwick@concept-group.co.uk