**Lochee Community Hub 5 Tier Recovery Programme, Partnership Agreement**

**Welcome and Introduction**

Welcome to the Lochee Community Hub 5 Tier Recovery Programme. We are  
delighted that you’re interested in joining us to help make this programme effective within the Lochee area. We are keen to have a group of services that will be effective, communicate effectively and work together in partnership to allow for higher productivity within the Programme. To help us do this we have put together this partnership agreement.  
  
The 5 Tier Recovery Programme has developed from the Test of change that was completed within the Lochee Hub. This test of change allowed for a collaboration of services, community individuals and clients.

* It became apparent that clients wanted Dual diagnosis support regarding Mental health and substance use to be available from the one building
* It also became apparent that services found communication difficult and were looking at ways to develop this.

This 5 Tier Recovery Programme endeavours to allow for both these issues to be worked on from the Lochee Community Hub using a multiagency and holistic approach to clients.

The 5 Tier Recovery Programme is currently in its early stages, and looking for people to join the group of services needed to assist the clients through their recovery programme and make this vision a reality.

**Our Purpose**  
The 5 Tier recovery Programme is to allow people with dual diagnosis the availability for both mental health and substance support. We plan to use the Outcome Star model looking at the client holistically and developing links to services to support the client with other areas of need in their journey. This could be housing benefits, socialising etc. As the Lochee Community Hub has multiple services working from the one building and has developed its links and relationships over the past 5 years with different organisations this will assist in supporting the client’s recovery programme.

We seek to:

* Use the Outcome Star model to assess the client’s needs and set out a support plans
* Link the clients into services that will assist the areas of need
* Provide a linked substance, mental health and wellbeing support within the Hub.
* Collate information regarding the Programme to share with Partners for assistance with funding etc.

**Our Role**  
This is a new programme, as such the role we have will develop over time.  
We seek to develop and manage The 5 Tier recovery programme working alongside professionals such as yourselves to develop a more effective recovery programme for clients in Lochee with Dual diagnosis.

**5. Our Values and Principles**  
So we can be an effective group that is inclusive and welcoming we expect partners to work in a way that upholds these principles:

* We commit to work together around a client lead support plan
* We commit to using the secure Teams group to communicate with other services regarding the client.
* We work to make sure that the client’s paper work is up to date
* We work to make sure the Client Agreement and Partnership Agreement are signed by all parties.
* We show respect for each other and participate as equals.
* We listen to each other and consider different views and opinions carefully and with empathy.
* We work to make sure our group is inclusive, welcoming and that members feel at ease.
* Where necessary, we challenge constructively.
* We make decisions thoughtfully, taking into account different views.
* We are active partners committed to sharing the work of the group.
* We will take practical actions to make our vision a reality.
* We recognise that the expertise gained by experience has value, and work to ensure that value provided is rewarded.

**6. How we work together**  
We can only uphold values and principles if we commit to them in the way we work together. We:

* Listen to everyone.
* Speak up and share ideas and knowledge.
* Recognise and promote the expertise each of us brings to the 5 Tier Recovery Programme.
* Engage with each other and ensure even the quiet voices are heard.
* Keep Teams Channels up-to-date with information regarding the clients support plan

**7 Support plan and Teams**  
We co-operate to develop the support plan, identifying the tasks required to ensure the success of the client’s 5 Tier Recovery Programme. We commit to developing the 5 Tier Recovery Programme by following the agreed support plan, and where we don't agree with the support plan we discuss changing the shared plan. We commit to developing greater communication links through Teams designated channels and share information required. Where our own Employers GDPR will not allow us to share communications over Teams, we will keep regular communication lines open through other means. Please discuss if needed with the Lochee Community Hub.

GDPR information, The Teams link will stand in place while the client is going through this programme. All services that have been stated in the clients agreement will have access to the files to allow for a holistic approach and a greater multi agency approach to the clients recovery programme. This information will be kept by the Lochee community Hub for 6 month’s after the programme is completed and then destroyed appropriately.

This is a pledge for us to commit to:

**As a member of the 5 Tier Recovery Programme I pledge to:**

**Uphold the values, principles and behaviour of the group.**

**Attend the meetings consistently.**

**Communicate effectively via Teams (other means if necessary)**

**Speak up if something about the programme needs to be changed as this a developing programme and may change during the process.**

**Be an active group member.**

**Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Signed \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Organisation ­­­­­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**