

Quality Policy Statement

Purpose of this policy

To share and communicate our commitment to meeting the needs and expectations of our customers and all interested parties. This policy applies to all Morris Leslie Plant Hire locations, wherever their operations are carried out and is reviewed and, if necessary, revised annually.

Our Commitment

At Morris Leslie Plant Hire, we believe that all customers and interested parties are entitled to quality equipment and service and that the best approach to meeting their expectations and driving growth and performance improvement for our business is to employ an effective management system that is consistent across all activities. The Senior management and their teams will ensure that the quality service optimises our systems and processes and meets all compliance obligations, customer needs and aligns with the strategic direction of the business.

Achieving our commitment

At Morris Leslie Plant Hire, our aim is to prosper in the business and services that we provide to our customers. To achieve this aim, we will:

- Review the context of our organisation and develop objectives and targets that considers our risks and opportunities and the needs and expectations of interested parties
- Implement a quality management system that meets the requirements of ISO 9001:2015 and seeks to prevent process loss and adverse impacts on products and services
- Ensure adequate resources are available to achieve targets and that our employees are suitably skilled to develop and provide a quality service and products
- Clearly define ownership of quality in the business and the responsibility for all employees
- Provide ongoing training and development of our people to underpin a proactive approach to continuous improvement in all that we do and to develop organisational knowledge.
- Communicate and consult with all interested parties including external providers to maintain a high level of service and meet customer requirements
- Monitor, evaluate and audit the performance of the management system and processes
- Commit to business transformation to ensure that any broken and misshapen processes are fixed and become efficient, ensuring that we are first choice for our customers and easy to do business with

Signed:



Date: 4th July 2023

Graham Ogilvie (Managing Director, Morris Leslie Plant Hire Ltd)